

Availity Update to Improve Processing Time For Acute Ischemic Stroke Claims Changes Effective September 16, 2023

Changes to the Availity^{®1} Gateway related to the Place of Service listed on acute ischemic stroke claims will take effect on September 16, 2023. These changes will help improve the efficiency and timeliness of processing those claims.

The upcoming electronic claim edits will enable you and your trading partners to identify and resolve data issues before a claim enters the Florida Blue system. It is our hope that this will eliminate other administrative activities and make the process more efficient.

What You Need to Know

Electronic claims with a diagnosis related to acute ischemic stroke will be rejected in Availity if an outpatient setting is indicated.

When a claim is rejected, an edit message will appear on the Electronic Batch Report (EBR) detailing how to correctly submit the claim. **To prevent delays, we encourage you and your trading partner to ensure the following information is included on your electronic claims submissions.**

Edit AP0475 message: “Acute ischemic stroke diagnosis should not be billed in an outpatient setting.”

- This edit applies to Institutional and Professional claims.
- This edit will be triggered when the diagnosis code related to an acute ischemic stroke (I63*), and the Place of Service is not 20, 21, 23, or 26.
- Check loop/segment 2300 CLM05-1 for the Place of Service code (Professional claims) or Facility Type Code (Institutional claims).
- Rebill the claim electronically with the most appropriate Place of Service code or a Diagnosis other than I63*.

If your electronic claims for acute ischemic stroke already include one of the Place of Service codes listed above, this change will not impact you. Otherwise, please review your EBR to fix the claims for quicker processing.

If you are unable to remediate by using your EBR, contact Availity at 1-800-282-4548.

¹Availity, LLC is a multi-payer joint venture company. Visit [Availity.com](https://www.availity.com) to register.

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