

Case Management Helps Members Navigate The Health Care System

Case management is complex. Florida Blue offers case management services to help members, families, and caregivers navigate serious and long-term health problems.

By finding health-related challenges early, Florida Blue has the opportunity to better help with cost-effective, quality care. The services are voluntary and are offered at no additional cost.

If Florida Blue members have any questions about health care services, treatments or need help navigating the health care system, they may call 1-800-955-5692.