

# Bluemail



May 2, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.florida-blue.com/providers/news/bulletins-and-faqs).

## For Truli for Health and Florida Blue Providers

### BILLING AND CODING

#### Availity Gateway Updates to Improve Processing Experience

To support enhanced claims processing in the Availity Gateway, a new electronic edit for claims containing multiple places of service was added, effective April 10, 2024. This edit enables you and your trading partners to identify and resolve data issues before a claim enters our system.

[Learn more>>](#)

## For Florida Blue Providers Only

### COMPLIANCE

#### D-SNP Basic Training Required for Medicare Advantage HMO Provider Groups

The Dual Eligible Special Needs Plan (D-SNP) Model of Care has training requirements set by the Centers for Medicare & Medicaid Services. Health care providers and staff contracted by managed care organizations who deliver care to D-SNP members are required to complete the D-SNP Model of Care basic training. Make plans now to complete the training. [Learn more>>](#)

### FEDERAL EMPLOYEE PROGRAM

#### Colorectal Cancer Screening Initiative Underway for Select FEP Members

Last month, select Blue Cross and Blue Shield Federal Employee Program (FEP) members due for colorectal cancer screening received an offer for a free Cologuard screening kit. See how you can assist your patients. [Learn more>>](#)

#### Use of Imaging Studies for Low Back Pain Information for FEP Members

Florida Blue patients (ages 18-75) insured under the Blue Cross and Blue Shield FEP plan will receive low back pain educational materials this month via email. This includes information on what to do if they feel back pain and when they should seek medical treatment. [Learn more>>](#)