



July 2021

Accountable Care Organizations & Patient Centered Medical Homes Now Called *Total Care* in the Online Provider Directory

Starting July 17, providers who were listed as *Accountable Care Organizations (ACO)* or *Patient Centered Medical Homes (PCMH)* in the Online Provider Directory (OPD) program's filter will now be referred to as *Total Care/Total Care Plus*.

These label changes, which do not apply to Medicare networks or products, are intended to help our members more easily find a value-based provider in the online provider directory.

At Florida Blue, value-based primary care providers have traditionally included ACO, PCMH and Value Choice Providers. There will be no label change for Value Choice Providers.

You can find the Value Choice Providers and Total Care/Total Care Plus labels in the OPD search results for each provider.