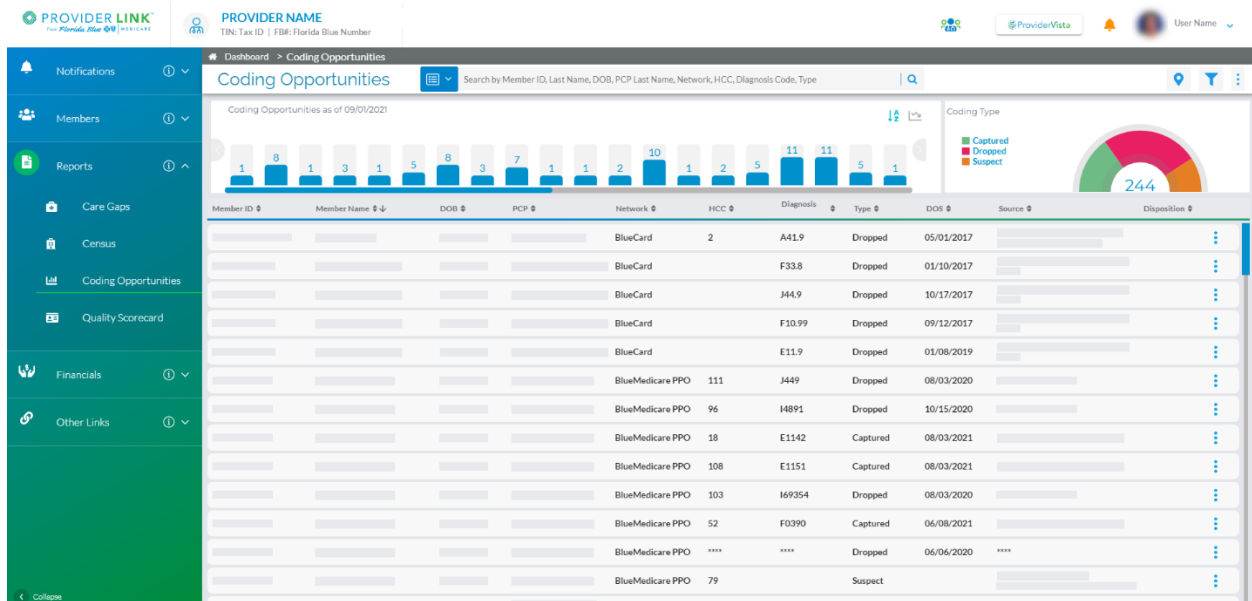


## New Provider Link Updates to Coding Opportunities and Care Gap Exports

Provider Link™ – the platform for managing the unique needs of your Florida Blue Medicare Advantage patients – has been enhanced with new charts and fields to better support you.

### New Charts on Coding Opportunities Page

The three charts in the Coding Opportunities dashboard have been replaced with two charts like those found on the **Care Gaps** page. This enhancement helps providers manage coding gaps more efficiently:



### Coding Opportunities Page

The bar chart at the top displays the coding opportunities by HCC and sum. This allows you to easily find opportunities by filtering one or more gaps on the member list. These gaps may be sorted alphabetically or numerically (from most to least). The donut chart on the right provides a graphical breakdown of the coding opportunities by type.

## Additional Fields Added to the Care Gaps Export File

We also added several fields to the Care Gaps export file to help you save time and have better interactions with your patients. The following image shows the new fields:

AC	AD	AE	AF	AG	AH
Submitted Date	Submitted By	Service Date of Closure	Measurement Year Refresh Week	Measurement Year	Historically Non-Compliant
			202036	2020	
			202036	2020	
			202036	2020	
			202216	2022	
		03/20/2017	202216	2022	
			202036	2020	
			202036	2020	
			202036	2020	
			202036	2020	
		03/31/2022	202216	2022	
		02/24/2022	202216	2022	
		02/24/2022	202216	2022	
		07/14/2021	202216	2022	
		02/24/2022	202216	2022	
		11/05/2018	202216	2022	
			202216	2022	Y
			202036	2020	

### New Care Gaps Export Fields

These fields include:

- date and who initiated a care gap closure in Provider Link (Submitted Date and Submitted By)
- date of service that qualifies a member as compliant (Service Date of Closure)
- measurement year and week of each data refresh (Measurement Year and Measurement Year Refresh Week)
- an indicator for patients historically known to be non-compliant in each measure

These fields may not apply to BlueCard members.

### Get Started in Provider Link Today

Provider Link is in the provider portal in the Florida Blue Payer Space in Availity<sup>®1</sup>. We recommend using Google Chrome for the best results. Your Availity administrator can grant access to the portal when you check the Provider Portal role in your user profile. Once access is granted, sign in to [availity.com](https://availity.com) with your existing username and password to get started.

As a reminder, Provider Link educational material, including frequently asked questions and a user's guide, are in the Florida Blue Learning Center in the Florida Blue Payer Space on [availity.com](https://availity.com).



<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [Availity.com](https://Availity.com). Florida Florida Blue Medicare is an Independent Licensee of the Blue Cross and Blue Shield Association.