

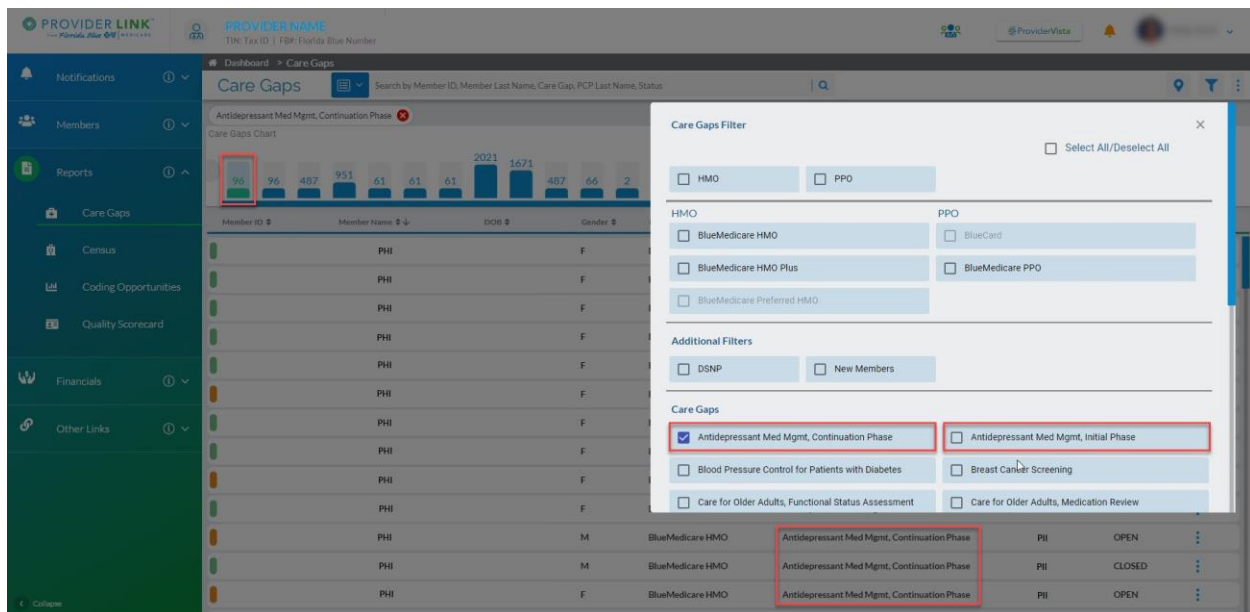
Behavioral Health Indicators in Provider Link

Florida Blue Medicare's provider portal, Provider Link, was created in part to help providers manage the care of their Florida Blue Medicare patients. The portal contains a lot of information, so we will periodically highlight some of the key items displayed to ensure you can leverage this helpful data.

A couple of HEDIS^{®1} mental health quality measures that may sometimes get overlooked are the Antidepressant Medication Management (AMM) and Follow-Up After Hospitalization for Mental Illness (FUH).

The first measure, AMM, can be found on the Care Gaps page in Provider Link. It proactively displays a list of members using antidepressant medication. This measure is also part of our Medicare Stars Quality Provider Bonus Program.

You can filter this care gap by simply selecting the AMM option in the Care Gap Filter window or by clicking on the measure in the Care Gaps Chart (as shown below):



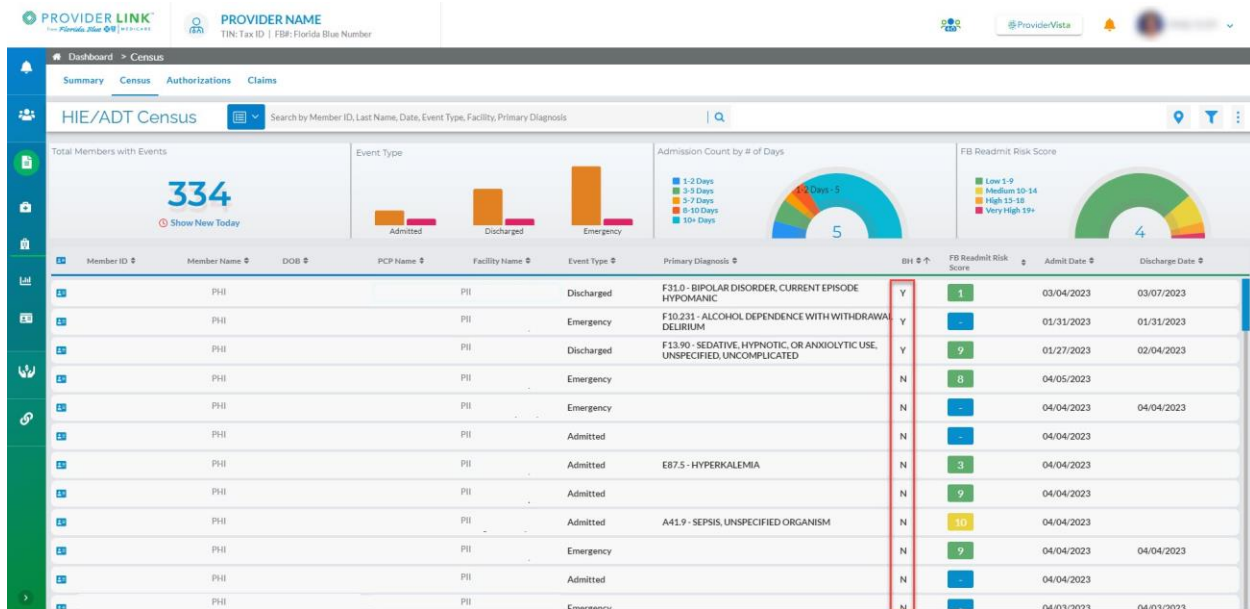
The screenshot shows the Provider Link interface. On the left is a navigation menu with options like Notifications, Members, Reports, Care Gaps, Census, Coding Opportunities, Quality Scorecard, Financials, and Other Links. The main area displays the 'Care Gaps' page for a specific provider. At the top, there's a 'Care Gaps Chart' for 'Antidepressant Med Mgmt, Continuation Phase' with a bar chart showing data for various years. Below the chart is a table with columns for Member ID, Member Name, DOB, Gender, and Care Gap details. A 'Care Gaps Filter' window is open on the right, showing options for HMO and PPO plans, and a section for 'Care Gaps' where 'Antidepressant Med Mgmt, Continuation Phase' is selected. Red boxes in the original image highlight the 'Antidepressant Med Mgmt, Continuation Phase' measure in the chart, the filter window, and the corresponding rows in the table.

AMM Measure on the Provider Link Care Gaps Page

For your convenience, you can also export the filtered list to an Excel-compatible .csv file, where it can be better utilized or imported into your Electronic Medicare Record (EMR).

When known, the second measure (FUH) is indicated by a “Y” on the Census page in Provider Link, in the BH column (as shown below):

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Provider Link Census Page – BH Indicator

This flag helps you quickly identify patients by a given behavioral health diagnosis, so you can follow up with them soon after their discharge.

Be on the lookout for more tips for using Provider Link to its fullest potential. And remember to consult the How To section in the Provider Link User's Guide for other tips. The user's guide is available in the Florida Blue Learning Center under Florida Blue Payer Space at [Availity.com](https://www.availity.com).

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

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