

December 2022

Recent Changes to the Census Page in ProviderVista and Provider Link

Portals for managing the unique needs of your Florida Blue Commercial and Medicare Advantage patients

Thanks to your feedback, we have improved the Census page in both ProviderVista and Provider Link[™] to deliver greater clarity and organization to the vast volume of data displayed. The enhancements have been made to deliver more admissions, discharge, and transfer (ADT) data through the State Health Information Exchange (HIE) and through direct connections with many facilities in Florida.

Census information is now displayed on four separate tabs, including a dashboard-style Summary tab. Some of this data, like the Primary Diagnosis field or Readmit Risk Score previously available only in the exported Census data, is now displayed on the main screen for easy reference. Data in the Behavioral Health field (which helps identify any event with a behavioral health-related diagnosis) is completely new. This new data gives you more actionable information.

More details and screenshots of these latest improvements follow.

Summary

The first tab of the new Census page displays key, high-level information to the provider staff. This view includes a count of Emergency Room visits over the last 90 days and a quick view of how many of those visits are new to the report for the day. Current inpatient and discharge counts are also available, with insight into how many are recent admissions (within the last three days) and recent discharges (within the last seven days).

A snapshot view of authorizations is also available on the Summary Authorizations tile. This serves as an additional checkpoint to coordinate care for patients per their most recent hospital-related authorizations.

The Other Events tile highlights the number of events taking place at a SNF (skilled nursing facility) and an ESRD (end-stage renal disease) facility. This tile also highlights events in the Census, Authorizations, or Claims pages that have been reported with a behavioral-health related diagnosis.

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Emergency		Current Inpatien	t		Patients at I	High Risk of Admission	
315	6	132	1 6	5		57	
Emergency	New Today	Admitted Ne	ew Today Recently Admitted	Admission Count By # of Days		High Risk Patients	
Discharge Summa	ary	Authorizations					
106 0	4	8	1	5	0	3	
Discharged New To	day Recently Discharged	Recent Authori Admissions	zed Admissions New Today	Recent Planned Discharges	Discharges Planned Today	Event Type	
Other Events	>	Top 5 F	acilities by Census Events				
A second to receive a second			ing Soon!				

Census Summary Tab

Census

Aside from being powered by more robust ADT data, the second tab remains much like the current Census page with some important modifications. For example, it now offers filter-graphs for Event Type and Readmit Risk Score.

	- Flor		ক্ষ							000	를 ProviderVit	ta 🌲	•
٠		ashboard > Cen: mmary Census		Claims									
۲	С	ensus	Search by Me	mber ID, Last Na	me, Date, Event Type, Facilit	r, Primary Diagnosis		Q					9 T :
•	Total	Members with Ev	ents 363		Event Type	>		Admission Count by # of Days 1-2 Days 3-3 Days 5-7 Days	(F	B Readmit Risk Score	>	
۵ ۵		Member ID \$	Show New Today	DOB \$	Admitt PCP Name Ø	ed Dischi Facility Name ©	rged Eme	pency Primary Diagnosis ©	5 Behavio Health	cal e	FB Readmit Risk	Admit Date © ↑	Discharge Date ©
ш	-		12				Emergency		N		Score *	11/28/2022	
	-						Admitted		N			11/28/2022	
	8						Emergency		N			11/28/2022	11/28/2022
4	•						Emergency		N			11/28/2022	
s	8						Emergency		N			11/28/2022	
	8						Emergency		N			11/28/2022	
	80						Emergency		N			11/28/2022	
	8						Emergency		N			11/27/2022	
	8						Admitted		N			11/27/2022	
	89						Admitted	U07.1 - COVID-19	N		14	11/27/2022	
	8						Admitted	R69 - ILLNESS, UNSPECIFIED	N			11/27/2022	
	8						Emergency		N			11/27/2022	11/27/2022
	_						-				-		

Census Proper Tab

Authorizations

The third tab presents authorization data related to inpatient and outpatient events. Additionally, authorization information is available on a member-by-member basis on the Authorization tile of Member Snapshot.

	Summary Censu	Authorizations	Claims									
3	Authorizat	ions 🔲 🗸	Search by Member	ID, Last Name, Date, E	Decision, Event Type, PC	DS, Facility, Primary Diagno	osis	Q				• T
1	Total Members with E	vents		Event Type				Inpatient Status		PCP Count		
		1882 © Show New Today		Outpatie Inpatie Skilled				Complete In Progress			223	
1	Member ID 0	Member Name 0	DOB 0	PCP Name ©	Facility Name Ø	Place of Service 0	Event Type 0	Primary Diagnosis 0	Behavioral Health	Decision	Admit Date ♥ ↓	Discharge Date 🕈
1				1		Office	Outpatient	M25.512 - PAIN IN LEFT SHOULDER	N	Approved	11/28/2022	
	E ⁽⁾					Comprehensive Outpatient	Outpatient	M25.551 - PAIN IN RIGHT HIP	N	Approved	11/28/2022	
	8					Comprehensive Outpatient	Outpatient	M25.551 - PAIN IN RIGHT HIP	N	Approved	11/28/2022	
1	C 0					Office	Outpatient	M54.12 - RADICULOPATHY, CERVICAL REGION	N	Approved	11/28/2022	
,	E ()					Office	Outpatient	******	N	Approved	11/28/2022	
	E ()					Office	Outpatient		N	Approved	11/28/2022	
	ES (9)					Office	Outpatient	H40.053 - OCULAR HYPERTENSION, BILATERAL	N	Approved	11/28/2022	
	•					On Campus- Outpatient Hospital	Outpatient	J39.2 - OTHER DISEASES OF PHARYNX	N	Approved	11/28/2022	
	8 0					Office	Outpatient	******	N	Approved	11/28/2022	
	8 0					Ambulatory Surgical Center	Outpatient	Z86.010 - PERSONAL HISTORY OF COLONIC POLYPS	N	Approved	11/28/2022	
	0					On Campus- Outpatient Hospital	Outpatient	E11.69 - TYPE 2 DIABETES MELLITUS WITH OTHER SPECIFIED COMPLICATION	N	Approved	11/28/2022	
	0					Office	Outpatient		N	Approved	11/28/2022	

Census Authorizations Tab

Claims

The fourth and last tab of the new Census page presents claims data related to inpatient and outpatient events. Claims information is also available on the Care Journey tab of the Member Snapshot (which offers a 24-month overview of each member's Florida Blue claims activity).

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		us Authorization	Claims								
	Claims	Search by !	Member ID, Last Name	Date, Event Type, POS, F	acility, Primary Diagnosis	Q					0 T
	Total Members with E	Events		Event Type		2	Network		PCP Count		
		1261 © Show New Tod	ay	Outpatie Emergen Inpatien Skilled N	9			3		218	
	Member ID \$	Member Name \$	DOB \$	PCP Name ©	Facility Name ©	Place of Service \$	Event Type 0	Primary Diagnosis ©	Behavioral Health ©	DOS Start ♥↓	DOS End ©
	60			1		Comprehensive Outpatient	Outpatient	M25511	N	11/22/2022	11/22/2022
	8					Skilled Nursing Facility	Skilled Nursing F	E785	N	11/21/2022	11/21/2022
	■ [©]					Comprehensive Outpatient	Outpatient	M25511	N	11/21/2022	11/21/2022
						Comprehensive Outpatient	Outpatient	R269	N	11/21/2022	11/21/2022
	8					Ambulatory Surgical Facility	Outpatient	K640	N	11/21/2022	11/21/2022
	8					Ambulatory Surgical Facility	Outpatient	K5100	N	11/21/2022	11/21/2022
	8					Comprehensive Outpatient	Outpatient	M6281	N	11/18/2022	11/18/2022
						Comprehensive Outpatient	Outpatient	M5186	N	11/18/2022	11/18/2022
	0					Comprehensive Outpatient	Outpatient	M5186	N	11/18/2022	11/18/2022
	8		1			Comprehensive Outpatient	Outpatient	M25551	N	11/18/2022	11/18/2022
	E ⁽⁰)					Ambulatory Surgical Facility	Outpatient	H40032	N	11/18/2022	11/18/2022
	B ⁰					Outpatient Hospital- on Campus	Outpatient	D649	N	11/17/2022	11/17/2022
1	_ m					Comprehensive					

Census Claims Tab

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We will keep you updated on upcoming features and new releases to ProviderVista and Provider Link.

New to ProviderVista and Provider Link?

ProviderVista and Provider Link are portals located under the Florida Blue Payer Space on availity.com. We recommend using Google Chrome for the best results. Your Availity^{®1} administrator can grant access to the portal by checking the Provider Portal role in your user profile. Once access is granted, sign in to availity.com with your existing username and password to get started.

¹Availity, LLC is a multi-payer joint venture company. For more information, visit availity.com.