

## Do You Participate in Your Patient's Network?

Effective June 25, 2021, an enhancement to the Availity Eligibility and Benefits (E&B) tool will allow you to confirm you participate in your patient's provider network. This will help eliminate any uncertainty about network participation. Having access to this information is critical when billing for services as it also impacts your patient's out-of-pocket expenses.

### It Is a Simple Check

To determine or confirm your status as a participating provider, run an Availity E&B transaction. Your participating status displays in the top section under the Florida Blue logo (in the patient information section) as indicated below.

Date of Service Jun 04, 2021 Transaction ID: 15944437 Transaction Date: Jun 04 10:11 am Customer ID: 1194

**AVAILITY, SUSAN A** Subscriber [Edit](#) [Print](#)  
 Member ID ABCH12345678 **Plan / Coverage Date** Mar 01, 2020 - Dec 31, 9999  
 DOB Jan 01, 1960 **Eligibility Date** Sep 01, 2010 - Dec 31, 9999  
 Gender Female

 [Patient Cost Estimator](#) [Patient Care Summary](#)  
 Patient Cost Estimator Facts · Florida Blue Products and Plans · Coverage Guidelines

**SELECTED PROVIDER IS NOT PARTICIPATING IN THIS NETWORK**

Date of Service Jun 04, 2021 Transaction ID: 15944404 Transaction Date: Jun 04 10:07 am Customer ID: 1194

**AVAILITY, SUSAN A** Subscriber [Edit](#) [Print](#)  
 Member ID ABCH12345678 **Plan / Coverage Date** Mar 01, 2020 - Dec 31, 9999  
 DOB Jan 01, 1960 **Eligibility Date** Sep 01, 2010 - Dec 31, 9999  
 Gender Female

 [Patient Cost Estimator](#) [Patient Care Summary](#)  
 Patient Cost Estimator Facts · Florida Blue Products and Plans · Coverage Guidelines

**SELECTED PROVIDER IS PARTICIPATING IN THIS NETWORK - HOI**

### Soon Availity Will Display Member ID Cards

We are making it easier to obtain a copy of the member's ID card for Florida Blue, Truli for Health and Florida Blue Medicare on the Availity portal. To help streamline the process of obtaining a member's health insurance ID card, an image of the member's card will be displayed in Availity.

This new feature is coming soon to the E&B tool. The front of the member's ID card will be available to view, export or print. Once you run an E&B transaction to confirm the member's eligibility and benefits, you can get a copy of the member ID from the same Availity benefit results page. You will no longer have to request the card from the member.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information, visit [availity.com](http://availity.com).