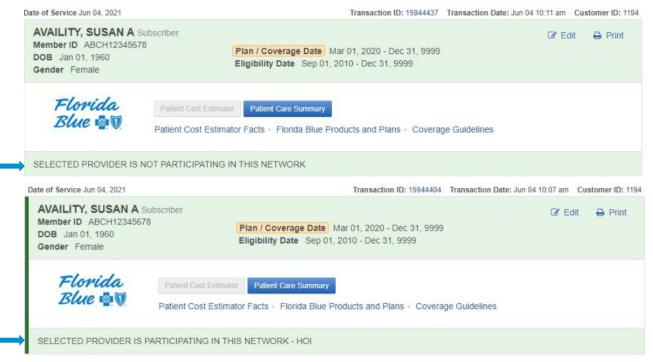


Do You Participate in Your Patient's Network?

Effective June 25, 2021, an enhancement to the Availity Eligibility and Benefits (E&B) tool will allow you to confirm you participate in your patient's provider network. This will help eliminate any uncertainty about network participation. Having access to this information is critical when billing for services as it also impacts your patient's out-of-pocket expenses.

It Is a Simple Check

To determine or confirm your status as a participating provider, run an Availity E&B transaction. Your participating status displays in the top section under the Florida Blue logo (in the patient information section) as indicated below.



Soon Availity Will Display Member ID Cards

We are making it easier to obtain a copy of the member's ID card for Florida Blue, Truli for Health and Florida Blue Medicare on the Availity portal. To help streamline the process of obtaining a member's health insurance ID card, an image of the member's card will be displayed in Availity.

This new feature is coming soon to the E&B tool. The front of the member's ID card will be available to view, export or print. Once you run an E&B transaction to confirm the member's eligibility and benefits, you can get a copy of the member ID from the same Availity benefit results page. You will no longer have to request the card from the member.

¹Availity, LLC is a multi-payer joint venture company. For more information, visit availity.com.

Florida Blue is an Independent Licensee of the Blue Cross and Blue Shield Association. 106388 0621