

## myBlue HMO and BlueSelect are Expanding in 2022

We offer myBlue HMO (myBlue) and BlueSelect health plans to individuals under age 65 who buy insurance online through the Health Insurance Exchange<sup>SM</sup> (Marketplace). We will also offer a new myBlue health plan in certain counties called, myBlue Connected Care.

### myBlue

Starting Jan. 1, 2022, myBlue will be available in the following counties. New counties for 2022 are in blue. This does not include myBlue Connected Care.

|           |              |            |            |
|-----------|--------------|------------|------------|
| Alachua   | Hernando     | Manatee    | Pinellas   |
| Bay       | Highlands    | Marion     | Polk       |
| Broward   | Hillsborough | Martin     | Putnam     |
| Charlotte | Indian River | Miami-Dade | Santa Rosa |
| Citrus    | Jackson      | Nassau     | Sarasota   |
| Clay      | Jefferson    | Okaloosa   | Seminole   |
| Collier   | Lake         | Okeechobee | St. Lucie  |
| Columbia  | Lee          | Orange     | Sumter     |
| Duval     | Leon         | Osceola    | Suwanee    |
| Escambia  | Levy         | Palm Beach | Wakulla    |
| Hardee    |              | Pasco      | Walton     |

### myBlue Connected Care

myBlue Connected Care is a new HMO health plan for individuals under 65 years of age. Starting Jan. 1, 2022, it will be available in [Orange](#), [Osceola](#) and [Miami-Dade](#) counties.

### About myBlue and myBlue Connected Care

- Members must select a primary care physician (PCP) or we will assign one to them. Because myBlue is a managed care, referral-based health plan, members must have their assigned PCP coordinate all medical care. This includes issuing referrals to specialists to ensure services will be covered.
- Members may see PCPs in the same myBlue provider group. If the PCP is part of a multi-specialty group, the member's assigned PCP must request a referral for the member to visit a specialist in the same group.
- Inpatient and outpatient hospital visits require authorization.
- Out-of-network services are not covered, except for emergency or urgent care services.
- Only part of our Florida Blue HMO (Health Options, Inc.) provider network applies to myBlue. This means not all Health Options providers are participating for myBlue.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [availity.com](http://availity.com).

## Referrals

**Important:** Referrals are required when your myBlue patient needs to visit a specialist provider. The specialist must be in the network for myBlue or the services will not be covered. You can review myBlue referral requirements in Availity®<sup>1</sup> at [availity.com](https://www.availity.com).

## BlueSelect

Effective Jan. 1, 2022, our BlueSelect health plan will expand to **Monroe County** for individuals under 65 years of age.

## Important Reminders

- Remember to ask your Florida Blue patients for a copy of their member ID card at each visit and verify eligibility and benefits electronically through Availity at [availity.com](https://www.availity.com). You can verify a patient's assigned PCP at [availity.com](https://www.availity.com) and verify if referrals are required.
- Be sure to update or confirm information is accurate for all providers in your practice each calendar quarter at [availity.com](https://www.availity.com). Effective Jan. 1, 2022, federal legislation will require all providers to verify and update their profile information each quarter in order to remain listed in online provider directories.
- To find in-network providers, please use our online provider directory at [floridablue.com/providers](https://floridablue.com/providers) and select **Find a Doctor**.
- For details about our health plans, including billing and authorization requirements, and member and provider responsibilities, refer to the provider manual at [floridablue.com/providers](https://floridablue.com/providers) and select **Provider Manual**, then *Manual for Physician and Providers*.

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