

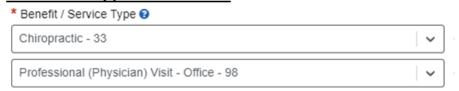
Acupuncture Benefits: When and How They are Displayed in the Availity Eligibility & Benefits Tool

The Eligibility and Benefits (E&B) tool in Availity^{®1} helps you determine benefits for your patients, our members. This self-service tool is accessed through Availity and allows you to enter different service types to determine what is covered.

For some service types, you will see "*Not Covered*" as you use the E&B tool. For other services, as in acupuncture services, this message is not displayed because acupuncture benefits are a standard exclusion on most plans. For this reason, the acupuncture benefit is shown *only for members who have this coverage.*

Providers must select service type Chiropractic - 33 or Professional (Physician) Visit - Office - 98 to obtain results for acupuncture services in the E&B tool. The image below illustrates how the two Service Types are listed.

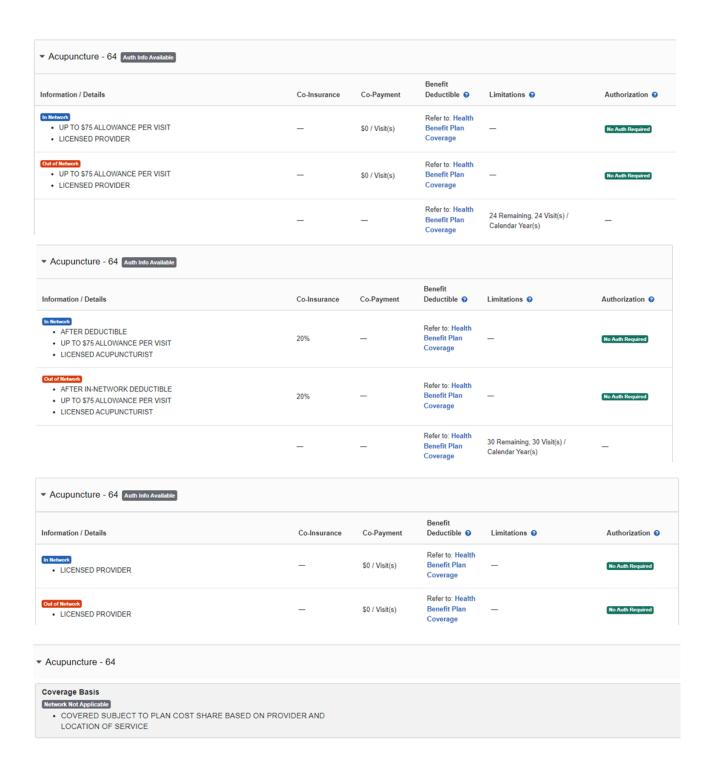
Service Type 33 or 98



For plans now offering acupuncture benefits, the E&B tool will return the results detailing the applicable information **for members who have this benefit**. Helpful information, such as copayments and limitations, is listed on the results page as shown in the following examples.



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¹Availity, LLC is a multi-payer joint venture company. For more information, visit availity.com.