

March 2021

Update: New Oncology and Hematology Prior Authorization Program for Medicare Advantage Members

Our Oncology and Hematology Pathway Solutions Program – a new prior authorization program for all Florida Blue Medicare Advantage patients – began on Jan. 1, 2021. We shared information about the program with you in previous communications. Those communications included lists of drugs and radiation oncology services' codes requiring prior authorization. Since these codes are updated periodically, we have not included the code lists in this communication. You may find the lists of drugs and radiation oncology services codes applicable to this program in the [Manual of Physicians and Providers](#) from this point on. Refer to the Medicare Utilization Management Table's Chemotherapy and Radiation Oncology sections for the lists of codes.

As a reminder, medical oncology, hematology, surgical oncology, gynecologic oncology, urology provider specialties and radiation oncology treatments will *require* prior authorization by New Century Health before being administered in either the provider's office, outpatient hospital, ambulatory setting or infusion center.

Information to Note:

- All HCPCS/CPT codes included in a services claim **must be the same/match the HCPCS/CPT code(s)** authorized by New Century Health to avoid denial. If the authorized HCPCS/CPT codes do not match what is billed on the claim, the authorization will be invalid and billed services may be denied.
- When submitting an authorization to New Century Health, please ensure all drugs (including drugs that do not require a prior auth) being used as part of the oncology treatment regimen are included in the prior authorization submission.

As detailed previously, requests received prior to Dec. 31, 2020 will remain in effect until the authorization end date. Upon expiration, authorization requests must be submitted to New Century Health for the services mentioned above.

Self-administered oral oncology/hematology drugs covered under the pharmacy benefit along with supportive treatments will continue to be reviewed by our pharmacy benefits manager, Prime Therapeutics.

Facility Policy:

A separate facility authorization will *not* be needed for drug administration services.

Prior Authorization Process:

You will use the New Century Health provider portal to submit authorization requests for drugs or radiation oncology associated with an oncology and/or hematology diagnosis.

The requesting physician must complete an authorization request using one of the following methods:

- Log into the New Century Health provider web portal: my.newcenturyhealth.com
- Call **1-888-854-2098** (Monday–Saturday, 8 a.m. to 8 p.m. ET)
 - *Medical Oncology – Option 1*
 - *Radiation Oncology – Option 2*

New Century Health may approve chemotherapeutic and supporting agents, including hematology drugs or radiation oncology requests for a period of up to **90 days**.

Additional Information

[Frequently Asked Questions](https://floridablue.com/providers) about the program are available for you to review at your convenience at floridablue.com/providers, then select *Tools & Resources*, *News and Announcements*, *Bulletins & FAQs*, and then *Utilization Management and Other Programs*.

We look forward to offering you this program and hope it will enhance your experience with your oncology service authorizations.