BlueCare Health Plan Overview

Florida Blue 🚭 🗑

Your Health Solutions Partner

BlueCare plans' at a glance

- A large network of doctors, hospitals, and pharmacies
- You'll choose a dedicated primary care doctor and a specialist when you need one, no referral required
- \$0 wellness checkups and generic preventive and home delivery maintenance medications²
- \$0 virtual visits with primary care doctors and behavioral health specialists³
- Unlimited support from our care consultants
- Prescription coverage at most major pharmacies, plus home delivery
- Coverage if you need to see doctors outside your network

- Discounts up to 50% on gym memberships, nutrition programs, and more⁴
- Your plan details online or with the mobile app 24/7
- Earn up to \$500 toward your premium or qualified medical expenses while you learn how to live a healthier lifestyle!⁵
- We have over 30 Florida Blue Centers across the state with teams who are ready to help you. Stop by in person, call, or schedule a virtual visit. Plus, you can enjoy free fitness classes and wellness programs on things like quitting smoking, losing weight, and managing stress.

Find a doctor

It's fast and simple to find a doctor or facility in the BlueCare network.

Florida Blue members:

Log in to your account at FloridaBlue.com, or the mobile app. You can search by location, type of doctor, or even the language they speak.

Not a member yet? No problem!

• Go to FloridaBlue.com, and enter BlueCare in your search.

The more you know

To get the most value from your plan, it's important to understand how your BlueCare plan works and where to go for care. You'll save time and usually pay less when you go to health care providers who are part of the network⁶ and understand how your plan works.

Count on your primary care doctor

BlueCare plans require that you have a primary care doctor to get your care started. You select your doctor at enrollment or one is automatically selected for you. This doctor's name is shown in your member account, and you can change it at any time. While you'll have the flexibility to see doctors in your BlueCare network,⁶ it's important to have a regular doctor that knows your health care needs best.

When you need to see a specialist

Start with your primary care doctor to understand what type of specialist you may need to see. You won't need a referral, but talking with your doctor can save you time and may help you get an appointment faster.

Plus, when medical services and prescription drugs require an approval before they're covered, your doctor will take care of this step for you!

Out-of-network care

You're covered for most services if you see a doctor who's not in the network, but you may pay more.

- If you go to an in-network facility but are treated by an out-of-network doctor (like an anesthesiologist or radiologist), you may pay more. If your provider charges more than the maximum amount your plan will pay for that health care service, you may have to pay the difference.
- Prescription drugs and dental and vision services, if included in your plan, are covered ONLY if you use a doctor or pharmacy in the BlueCare network.

Know your options for urgent care

If you need care right away and your regular doctor is not available, consider using an urgent care center instead of the emergency room. These centers can usually save time and money on care for minor illnesses and injuries. In a real emergency, always go to the nearest emergency room and you're covered.

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Prescription drug benefits

All BlueCare plans include prescription drug coverage at most major pharmacies. You'll get the most for your money by choosing generic drugs and home delivery for 90-day supplies. Generic drugs have the same active ingredients as brand name drugs, but generally cost less.

With Florida Blue, you get:

- \$0 prescribed generic contraceptives and preventive medications
- More than 150 generic medications available for less than \$5 to help manage ongoing health conditions
- Convenient home delivery to save monthly trips to the pharmacy! Have your maintenance medications mailed to your home with Amazon Home Delivery Pharmacy. You could save even more with Amazon's MedsYourWayTM discount card pricing

Before you get a prescription filled:

- Find an in-network pharmacy⁷
- Compare drug costs
- Check the Medication Guide to find out if a drug is covered or needs approval first

Help when you need it

You'll get one-on-one support from our care consultants for help with:

- Finding the lowest cost for your prescriptions
- Learning about your treatment options
- Deciding where to go for the care you need

Choose generic medications over brand to save \$\$.

Brand name medications are much more expensive than generic. This example shows how much you can save by choosing generic on just one prescription.



Brand drug copay	Difference in drug cost ⁸	Brand cost
\$40 	• \$70 =	\$110
vs Generic drug copay–\$10		
= \$100 savings		

Your plan at your fingertips

You can see your plan information 24/7 in your online member account or with the Florida Blue mobile app. It's never been so easy to stay connected.

HMO coverage is offered by Health Options, Inc., DBA Florida Blue HMO, an affiliate of Blue Cross and Blue Shield of Florida, Inc., DBA Florida Blue. Florida Blue HMO does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations.

- ¹ Policies have limitations and exclusions. The amount of benefits provided depends upon the plan selected and the premium may vary with the amount of benefits selected.
- ² Prescription drugs may be subject to a cost-share on HSA and Simple Choice plans. Refer to benefit materials for plan details.
- ³ Virtual health benefits are covered at a cost-share on HSA and Simple Choice plans. Please refer to your health policy for specific benefits for virtual visits. Teladoc is an independent company contracted by Florida Blue to provide physician visits via phone or online video to members with non-emergent medical issues. Teladoc is only available in the U.S. Teladoc[®] is a trademark of Teladoc, Inc.
- ⁴Blue365[®] offers access to savings on items that members may purchase directly from independent vendors.
- ⁵The Better You Strides program is available to individual ACA Florida Blue members age 18 years or older. Reward amounts will apply to premiums and excess amounts may be redeemed subject to the reward program's terms and conditions.
- ⁶ Provider networks are made up of independent contracted hospitals, physicians, and ancillary providers. The Contracting Provider is responsible for obtaining authorizations.
- ⁷ CVS-owned pharmacies are excluded from the pharmacy network, including: Target Pharmacy, Bear Creek Pharmacy, Care Pharmacy, CarePlus CVS/Pharmacy, CarePlus, Longs Drug Store, Longs Pharmacy, Navarro Discount Pharmacy, Navarro Health Services, RxAmerica, and Wellness Works Pharmacy.

⁸The difference in the drug cost does not apply to your deductible and out-of-pocket maximum. 82077 0124R