



March 23, 2023

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > providers > news > bulletins-and-faqs.

For Truli for Health and Florida Blue Providers

PUBLIC HEALTH / PANDEMICS / COMMUNITY CRISES

COVID-19 Provider Billing Guidelines

In response to the coronavirus disease (COVID-19), we have established and regularly update the billing code guidelines for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program (FEP) and Truli for Health lines of business. All claims billed by a provider must effectively meet the accepted standard of care for the condition being treated. The guidelines were updated this week and remain in effect until further notice. [Learn more>>](#)

BEHAVIORAL HEALTH

New Directions Behavioral Health Services Is Now Lucet

You may have noticed we are using a different name for our managed behavioral health care partner, New Directions. This is because their behavioral health services are now managed under the name Lucet. [Learn more>>](#)

MISCELLANEOUS

National Doctors' Day is March 30. We Celebrate You!

Our appreciation for you goes well beyond this commemorative occasion. Please know we appreciate everything you do – every single day. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

We Are Updating Tip Sheets for HEDIS Quality Measures

To help you close your patients' care gaps, we are updating the Healthcare Effectiveness Data and Information Set (HEDIS) tip sheets. Please visit our site to access the updated tip sheets. [Learn more>>](#)

PHARMACY

Updates to Commercially Insured Pharmacy Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the Commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. This month, as of March 15, updates include, but are not limited to the new **Furoscix** MCG. This is used for the outpatient treatment of congestion due to fluid overload in patients with chronic heart failure. This update also shows the **Enjamo** MCG which removes a requirement for

blood transfusion. On April 1, **Mounjaro**, which is subject to step therapy, will be added to coverage for our Commercial and Truli formularies where brand drugs are covered. Many other MCG updates are listed. [Learn more>>](#)

For Florida Blue Providers Only

PHARMACY

Streamlined Prior Authorization for Continuous Glucose Monitors for Medicare

Prior authorization requests for continuous glucose monitors and supplies for Medicare Advantage members will require the 11-digit National Drug Code effective April 15, 2023. This change will help streamline the automated process for approval. [Learn more>>](#)