

Bluemail



March 7, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at FloridaBlue.com > for providers > news > bulletins-and-faqs.

Truli for Health and Florida Blue Providers

SELF-SERVICE TOOLS

Self-Service Resources to Alleviate Recent Disruptions

Availity has several self-service resources for providers to perform critical transactions, such as Eligibility & Benefits and Claims Status transactions, through the Availity Essentials portal. Visit Availity.com or call 1-800-Availity (1-800-282-4548) for assistance. [Learn more>>](#)

Helpful Information About Automated 835 Electronic Remittance Advice Enrollment

The 835 Health Care Electronic Remittance Advice (ERA) enrollment enables providers or other entities to request a Health Insurance Portability and Accountability Act (HIPAA) X12N 835 version 5010A1 ERA transaction from Florida Blue. [Learn more>>](#)

ADMINISTRATIVE NEWS

Keep Your Information Up to Date in CAQH

If you join a group practice or relocate from another state, you must update your information on the Council for Affordable Quality Healthcare (CAQH) website. Data from the CAQH Provider Data Portal is used for credentialing, recredentialing, and other key functions. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

See the Latest Updates to Several HEDIS Quality Measures

The Healthcare Effectiveness Data and Information Set (HEDIS) is a way to gauge performance on important dimensions of care and service. We are revising HEDIS tip sheets with the 2024 measures, which you can find on our provider site. [Learn more>>](#)

Coding Newsletter Focuses on Annual Wellness Visits

The March issue of our Coding Newsletter features the coding updates for annual wellness visits complete with examples. [Learn more>>](#)

For Florida Blue Providers Only

BILLING AND CODING

Policy Updates and Coding Edits for Multiple Diagnostic Imaging, Cardiovascular, and Ophthalmology

Effective May 1, 2024, Florida Blue's policy for Multiple Imaging Reduction, Multiple Diagnostic Cardiovascular Procedure Reduction, and Multiple Diagnostic Ophthalmology Procedure Reduction will change and new coding edits will be implemented. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

Use of CPT II Codes Provides Valuable Member Health Information

When your claims include Current Procedural Terminology Category II (CPT II) codes, it helps us identify improvement opportunities and timely interventions for better patient health outcomes. Use of these codes can also help reduce the number of record requests during chart review season. Know the CPT II codes for closing Controlling Blood Pressure, Hemoglobin A1C Control for Patients with Diabetes, and Prenatal and Postpartum Care gaps in care. [Learn more>>](#)

PHARMACY

Commercial and Other Pharmacy Program Updates, Effective April 1, 2024

Changes to our pharmacy programs, effective April 1, 2024, are now available. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps, and the Pharmacy Coverage Exclusions List. [Learn more>>](#)

QUALITY - MEDICARE STARS

2024 Medicare Advantage Annual Wellness Visit Provider Bonus Program

As a reminder, the Medicare Advantage Annual Wellness Visit (AWV) Provider Bonus Terms and Conditions are available in the *Resource Links* section of Provider Link. You can find this in the *Other Links* tab on your dashboard. **New** this year, the bonus is open to all in-network primary care provider groups contracted with Florida Blue Medicare Advantage plans. [Learn more>>](#)

Medicare's AWV – What You Need to Know

Medicare's AWV allows health professionals and their patients to review medical conditions together, promote early disease detection and prevention, and plan for needed health services each year. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.