



July 27, 2023

For Truli for Health and Florida Blue Providers

NATURAL DISASTERS / HURRICANES

Hurricane Season Started in June. Important Guidelines to Remember.

In the event of a natural disaster or state of emergency, use these guidelines if you are unable to follow normal business procedures or communicate with Florida Blue or Truli for Health (Truli). [Learn more>>](#)

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the Commercially insured are updated and published at FloridaBlue.com under *Medical and Pharmacy Policies and Guidelines, What's New*. The July 15, 2023, updates include, but are not limited to, the **Hydroxyprogesterone Caproate** MCG which removes Makena from the policy consistent with FDA withdrawal of the medication approval. This update also shows the **Brand Gilenya and Tascenso ODT** MCG which now includes dosing for members 40 kg or less and an update for the use of Tascenso ODT for members who are 17 years of age or younger. Many other MCG updates are listed. [Learn more>>](#)

PUBLIC HEALTH / PANDEMICS / COMMUNITY CRISES

The Florida Department of Health Issues Statewide Public Health Advisory

Confirmed local cases of malaria have been identified in Florida. Providers are asked to contact their county health department by the next business day if they suspect a patient has a mosquito-borne illness. [Learn more>>](#)

For Florida Blue Providers Only

FEDERAL EMPLOYEE PROGRAM

Reminding FEP Patients About the Importance of Testing for Hemoglobin A1c

It is important for patients with diabetes to test for Hemoglobin A1c. This month, we are reminding some of our FEP members between the ages of 18 and 75 who may be non-compliant with the Hemoglobin A1c Control for Patients with Diabetes HEDIS measure. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Reminder: Tips for CAHPS Success

We have posted tips on how you can improve patient experience for best results for the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. The regulatory accreditation survey is sent to our Medicare Advantage members between March and June each year. [Learn more>>](#)

MEDICARE STARS

Dual Eligible Special Needs Plan Model of Care: Required Training for Medicare Advantage HMO Provider Groups Due September

Health care providers and staff who deliver care to Dual Eligible Special Needs Plan (D-SNP) members and are contracted by managed care organizations, such as Florida Blue Medicare, are required by the Centers for Medicare & Medicaid Services to receive basic training on the D-SNP Model of Care. To ensure compliance, your provider group must complete this course and submit the required attestation **by September 30, 2023**. [Learn more>>](#)