

# **Updates for Care Programs in Provider Portal**

## Member Filter, Export, and Medicare Care Programs Tile and Column

We are pleased to share the latest updates to care programs within the Provider Portal. We are introducing a member filter based on care programs and improving the functionality of the PDF export data in both the ProviderVista (Commercial member data) and Provider Link<sup>TM</sup> (Medicare Advantage member data) platforms. Additionally, the Clinical Insights section in Provider Link has been updated with two new features. Details about the latest updates are included below.

#### **Enhancement: Member Filter Based on Care Programs**

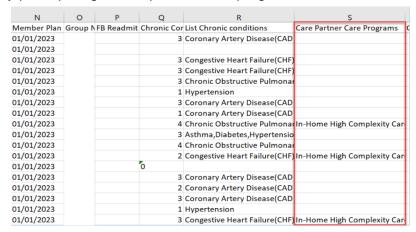
ProviderVista and Provider Link will have the ability to refine member searches by care programs. Users can conveniently multi-select from the three options shown below.



Provider Link/ProviderVista > Clinical Insights

#### **Enhancement: PDF Export of Care Program Names**

Both ProviderVista and Provider Link will have the feature to export care program names for each member under the Clinical Insights section. The export contains contact information for the member so the provider can reach out to them as necessary. The member contact information can be generated by exporting and filtering members based on the selected care program or filtering for the care program prior to exporting. As a result, the export will present users with members actively participating in the specified care program.



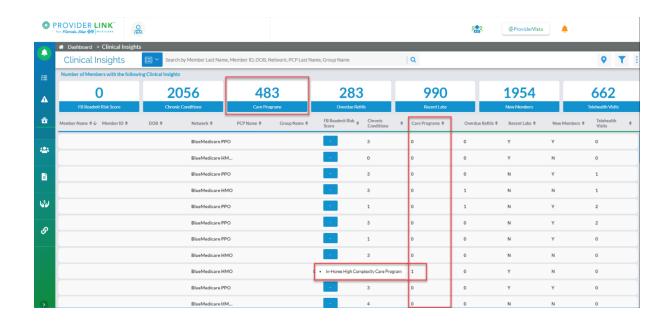
Provider Link/ProviderVista > Clinical Insights > PDF Export Care Program Names

Florida Blue is an independent licensee of the Blue Cross and Blue Shield Association.

### **Enhancement: Medicare Care Program Tile and Column**

In the Clinical Insights section of the Provider Link platform, we have introduced two new features:

- 1. **Care Program Tile:** Positioned at the top of Clinical Insights, this tile provides users with a quick overview, displaying the count of members participating in a care program.
- 2. Care Program Column: This column indicates the number of care programs each member is enrolled in. Additionally, users can hover over the number to access a detailed view of the specific care program(s) associated with each member.



Provider Link > Clinical Insights > Care Program Tile/Column

#### **Need Access to our Provider Portal?**

Simply ask your Availity<sup>®1</sup> Primary Access Administrator (PAA) to select the Provider Portal role in your profile. You will find the Provider Portal tile in the Florida Blue or Truli for Health Payer Space.