



April 6, 2023

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > providers > news > bulletins-and-faqs.

For Truli for Health and Florida Blue Providers

BILLING AND CODING

CPT II Codes to Use for ACP, BP, COA, EED, HBD and TRC MRP

Using CPT II codes helps you and Florida Blue Medicare better track performance measures throughout the year. In addition to showing patient care is complete, the codes also help identify opportunities for improvement and implement interventions to advance health outcomes. [Learn more>>](#)

PHARMACY

Updates to Commercially Insured Pharmacy Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the Commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. This month, as of April 1, updates include, but are not limited to, the **Briumvi** MCG which is used for the treatment of relapsing forms of multiple sclerosis. This update also shows the **Granulocyte Colony Stimulating Factors** (GCSF) MCG which updates the following preferred long-acting GCSFs: **Fulphila, Neulasta, Nyvepria, Udenyca, and Ziextenzo**. Many other MCG updates are listed. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Reminder: We Are Updating Tip Sheets for Many HEDIS Quality Measures

To help you close your patients' care gaps, we are updating many Healthcare Effectiveness Data and Information Set (HEDIS) tip sheets. Please visit our site to access the latest updates. [Learn more>>](#)

For Florida Blue Providers Only

FEDERAL EMPLOYEE PROGRAM

CAHPS Survey: You Can Make a Difference in Your Patients' Satisfaction

Each year between April and June, the Centers for Medicare and Medicaid Services sends out the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey to a random selection of your Florida Blue Federal Employee Program (FEP) patients. The survey aims to assess members' health care experiences for the past six months. [Learn more>>](#)

MISCELLANEOUS

Florida Blue, GuideWell Release Annual Impact Report

Florida Blue and its parent company, GuideWell, have released the annual Impact Report highlighting the many strides taken to improve the health and lives of members and communities in 2022. Like the 2021 report, the latest report illustrates our continued efforts to deliver services and strategies to advance whole-person health care. [Learn more>>](#)

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