



April 4, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

## For Truli for Health and Florida Blue Providers

### PHARMACY

#### **Update: New Information About Coverage for GLP-1 Drugs**

We are sharing the latest information about the Glucagon-like Peptide 1 (GLP-1) drug class. Victoza coverage is excluded from commercial plans effective April 1. It is vital to understand our policies and medical criteria to prevent unnecessary prior authorization requests. [Learn more>>](#)

#### **Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available**

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The April 1, 2024 updates include, but are not limited to, the new **Lyfgenia** MCG, for the treatment of sickle cell anemia. This update also shows the new **Fabhalta** MCG for the treatment of paroxysmal nocturnal hemoglobinuria. Many other MCG updates are listed. [Learn more>>](#)

## For Florida Blue Providers Only

### COMPLIANCE

#### **D-SNP Basic Training Required for Medicare Advantage HMO Provider Groups**

The Dual Eligible Special Needs Plan (D-SNP) Model of Care has training requirements set by the Centers for Medicare & Medicaid Services (CMS). Health care providers and staff contracted by managed care organizations who deliver care to D-SNP members are required to complete the D-SNP Model of Care basic training. Make plans now to complete the training. [Learn more>>](#)

### FEDERAL EMPLOYEE PROGRAM

#### **Encouraging Breast Cancer Screening for FEP Members**

Our Blue Cross and Blue Shield (BCBS) Federal Employee Program (FEP) plan members (women ages 50-74) will receive a letter this month promoting breast cancer screening. They will be

encouraged to schedule a mammogram, which is \$0 cost share when completed in-network. Please encourage your patients to screen for this cancer. [Learn more>>](#)

#### **CAHPS Survey: How You Can Help Improve Your FEP Patients' Health Care Experience**

Annually, between April and June, CMS sends the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey to a random selection of FEP members. The survey evaluates participants' health care encounters over the previous six-month period. Being aware of the CAHPS survey topics while engaging with your patients may help ensure they have a positive experience.

[Learn more>>](#)

#### **Pregnancy Care Incentive Program for FEP Members**

The BCBS FEP plan offers pregnant members support and incentives throughout their pregnancies under the Pregnancy Care Incentive Program. There is no additional cost for the member.

[Learn more>>](#)

## **MEDICARE**

#### **Part B Step Therapy Program Updates for Medicare Advantage Members**

Effective April 15, 2024, additional drugs have been added to the Part B Step Therapy program for members enrolled in Medicare Advantage plans. Drug categories include autoimmune and cancer/supportive therapy. [Learn more>>](#)

## **QUALITY / HEDIS / CAHPS**

#### **Register Now for Florida Blue's HEDIS Innovations April 23 Webinar**

Join us for our first webinar in a new series about specific HEDIS measures. On April 23, 2024, Dr. Maria Flaquer, Florida Blue FEP Senior Medical Director, will share best practices and the latest on AAB and LBP measures. [Learn more>>](#)