



June 17, 2021

## For Truli for Health and Florida Blue Providers

### COVID-19 SPECIAL ALERTS

#### COVID-19 Update as of April 29, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

#### COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

## For Florida Blue Providers Only

### ADMINISTRATIVE NEWS

#### It's Time to Verify/Update Your Provider Directory Profile by June 30

To ensure our provider directory information is accurate, it's time for you to verify or update your information. The process of doing so also ensures your panel status is updated. [Learn more>>](#)

### MEDICARE STARS

#### Type 2 Diabetes Prevention Program Can Help Your Patients

Solera Health manages our diabetes prevention program. Your Medicare Advantage patients with prediabetes may be eligible for the program at no extra cost to them. [Learn more>>](#)

### PHARMACY

**Medicare Advantage Updating Prior Authorization for Provider-Administered Drug**

Florida Blue Medicare Advantage began processing prior authorizations for Appendix A drugs for non-oncology indications in April. Beginning July 1, 2021, Florida Blue Medicare Advantage will process prior authorizations for Appendix B drugs for non-oncology indications. [Learn more>>](#)

