

## Update: When and How Acupuncture Benefits are Displayed in Availity Eligibility & Benefits Tool

**Update:** In the bulletin, *Acupuncture Benefits: When and How They are Displayed in the Availity Eligibility & Benefits Tool*, previously published in August 2023, we indicated users should select service type 33 or 98 when using the Eligibility and Benefits (E&B) tool within Availity®1. **The tool has been updated with Acupuncture benefit type 64 in the Benefit/Service type dropdown field.** Users may now select this benefit type on the Availity E&B screen to obtain acupuncture benefits.

The E&B tool in Availity helps you confirm your patients’ — our members’ — benefits. This self-service tool allows you to enter different service types to determine what is covered.

The E&B tool will designate some services as “**Not Covered.**” Acupuncture services, however, will not display such designation because acupuncture benefits are a standard exclusion on most plans. Instead, the acupuncture benefit will **only appear for members who have this coverage.**

Providers must **select service type Acupuncture - 64** to obtain results for acupuncture services in the E&B tool (in the Patient Information section).

Details and helpful information, such as co-payments and limitations, are shown on the E&B tool results page. An example is shown below.

Acupuncture - 64 <span>Auth Info Available</span>					
Information / Details	Co-Insurance	Co-Payment	Benefit Deductible	Limitations	Authorization
<span>In Network</span> • LICENSED ACUPUNCTURIST	—	\$20 / Visit(s)	Refer to: Health Benefit Plan Coverage	—	<span>No Auth Required</span>
<span>Out of Network</span> • LICENSED ACUPUNCTURIST	—	\$20 / Visit(s)	Refer to: Health Benefit Plan Coverage	—	<span>No Auth Required</span>
	—	—	Refer to: Health Benefit Plan Coverage	24 Remaining, 24 Visit(s) / Calendar Year(s)	—

▼ Acupuncture - 64 <span>Auth Info Available</span>					
Information / Details	Co-Insurance	Co-Payment	Benefit Deductible <span>ⓘ</span>	Limitations <span>ⓘ</span>	Authorization <span>ⓘ</span>
<span>In Network</span> <ul style="list-style-type: none"> <li>UP TO \$75 ALLOWANCE PER VISIT</li> <li>LICENSED PROVIDER</li> </ul>	—	\$0 / Visit(s)	Refer to: Health Benefit Plan Coverage	—	<span>No Auth Required</span>
<span>Out of Network</span> <ul style="list-style-type: none"> <li>UP TO \$75 ALLOWANCE PER VISIT</li> <li>LICENSED PROVIDER</li> </ul>	—	\$0 / Visit(s)	Refer to: Health Benefit Plan Coverage	—	<span>No Auth Required</span>
	—	—	Refer to: Health Benefit Plan Coverage	24 Remaining, 24 Visit(s) / Calendar Year(s)	—
▼ Acupuncture - 64 <span>Auth Info Available</span>					
Information / Details	Co-Insurance	Co-Payment	Benefit Deductible <span>ⓘ</span>	Limitations <span>ⓘ</span>	Authorization <span>ⓘ</span>
<span>In Network</span> <ul style="list-style-type: none"> <li>AFTER DEDUCTIBLE</li> <li>UP TO \$75 ALLOWANCE PER VISIT</li> <li>LICENSED ACUPUNCTURIST</li> </ul>	20%	—	Refer to: Health Benefit Plan Coverage	—	<span>No Auth Required</span>
<span>Out of Network</span> <ul style="list-style-type: none"> <li>AFTER IN-NETWORK DEDUCTIBLE</li> <li>UP TO \$75 ALLOWANCE PER VISIT</li> <li>LICENSED ACUPUNCTURIST</li> </ul>	20%	—	Refer to: Health Benefit Plan Coverage	—	<span>No Auth Required</span>
	—	—	Refer to: Health Benefit Plan Coverage	30 Remaining, 30 Visit(s) / Calendar Year(s)	—
▼ Acupuncture - 64 <span>Auth Info Available</span>					
Information / Details	Co-Insurance	Co-Payment	Benefit Deductible <span>ⓘ</span>	Limitations <span>ⓘ</span>	Authorization <span>ⓘ</span>
<span>In Network</span> <ul style="list-style-type: none"> <li>LICENSED PROVIDER</li> </ul>	—	\$0 / Visit(s)	Refer to: Health Benefit Plan Coverage	—	<span>No Auth Required</span>
<span>Out of Network</span> <ul style="list-style-type: none"> <li>LICENSED PROVIDER</li> </ul>	—	\$0 / Visit(s)	Refer to: Health Benefit Plan Coverage	—	<span>No Auth Required</span>
▼ Acupuncture - 64					
Coverage Basis					
<span>Network Not Applicable</span> <ul style="list-style-type: none"> <li>COVERED SUBJECT TO PLAN COST SHARE BASED ON PROVIDER AND LOCATION OF SERVICE</li> </ul>					

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information visit Availity.com