

Start Gearing Up for 2022 Prior Authorizations Use CoverMyMeds to Submit Retail and Self-Administered Specialty Pharmacy Requests

It is not uncommon for prescribers to see a significant increase in prescriptions requiring prior authorizations during January and February. The increase is caused by changes in prescription coverage, formulary modifications and renewal requirements in the new benefit year.

We make it easier for you to submit prior authorizations with CoverMyMeds® (CMM). You can use this free tool to submit retail and self-administered specialty pharmacy drug authorization requests for Florida Blue Commercial and Medicare patients, and for retail drug authorizations for your Truli for Health patients.

Prime Therapeutics, our pharmacy benefit manager, offers electronic prior authorization (ePA) services through CoverMyMeds. This ePA portal allows you to find, complete and submit prior authorization (PA) requests for medications under the pharmacy benefit for retail drugs.

Benefits of Using CoverMyMeds

- It is a one-stop shop for prior authorizations. You can submit PA requests for retail drugs electronically from one location. In fact, CoverMyMeds can link accounts by forming a group, allowing everyone who handles PAs in your office to access the same requests.
- It eliminates the need to complete and fax paper forms to Prime Therapeutics, reducing administrative waste so you can spend more time with patients.
 - Using CMM services shortens the review process up to 30%.
- You can access up-to-date information on the status of each PA request you submitted.
- Dedicated CoverMyMeds experts are available by phone or live chat to help you with your requests.

How to Get Started

Create a free account with [CoverMyMeds](#) today. You can also call CMM at **866-452-5017**. By signing up now, you and your staff can make sure everything is ready to go when PA season kicks off.

Frequently Asked Questions

1. Why should I do this? I am used to faxing my PAs.

Submitting a PA electronically is not only fast and easy, you can see exactly where your request is in the approval process.

2. For which members can I submit electronic PAs?

You may submit ePAs for Florida Blue MedicareSM and Commercial members. This applies to retail drugs requiring PA for our Truli for Health patients, but not to their specialty drugs dispensed by CVS Specialty Pharmacy. It also does not apply to your patients in the Federal Employee Program®, the State of Florida group or other self-insured groups with a pharmacy benefit manager other than Prime Therapeutics.

3. Is there a cost to use this?

No. Submitting ePAs is a free service to our participating providers.

4. When is it appropriate to submit urgent requests?

Urgent requests are appropriate when a member is facing serious jeopardy of life, health, or safety. For example, the jeopardy could result from a member's psychological state, or the provider believes the member's medical or behavioral condition would be subject to adverse health consequences without the prescribed care or treatment. By reducing urgent requests when there is no risk to your patients' safety, you will help members with urgent needs gain access to medications more efficiently.

5. Does this apply to self-administered specialty drugs covered under the pharmacy benefit?

Yes. Prior authorizations via CoverMyMeds include reviews for self-administered specialty drugs, **only** if you want to use Accredo Specialty pharmacy to dispense. A list of self-administered specialty drugs that require prior authorization can be found in the [Prior Authorization Program Information](#). **Note: CoverMyMeds should not be used for specialty drugs intended to be dispensed by CVS Caremark Specialty Pharmacy.** Please visit www.CVSSpecialty.com/specialty-enrollment-forms.html for more information.

6. Can I use CoverMyMeds for PA requests for prescriptions beyond the seven-day supply limit for short-acting opioid analgesics?

Yes. CoverMyMeds is our preferred method of receiving PAs for opioid prescriptions and other retail pharmacy prescriptions requiring PAs.

7. Does this apply to buy and bill drugs (drugs that are administered and supplied by the physician or facility)?

No. Prior authorization for these drugs should continue to be obtained from Florida Blue or MagellanRx Management. Refer to the [Medical Pharmacy Prior Authorization Lists and Utilization Management program](#) details in the [Manual for Physicians and Providers](#).

8. Are physician-administered drugs ordered by a specialty pharmacy for shipment to the physician's office included in the retail drug authorization request process with CoverMyMeds?

No. These services are not included in the retail pharmacy process and should be coordinated with the specialty pharmacy that is dispensing the drug.

9. Where can I submit my ePA requests?

There are several ways to access the CoverMyMeds portal to submit your requests:

- [Prior Authorization Program Information](#) on floridablue.com
- [Medical & Pharmacy Policies and Guidelines](#) on floridablue.com
- [CoverMyMeds](#)

10. How do I get started?

Log in or create a free account with CoverMyMeds today at covermymeds.com/main/partners/floridablue/

11. Where do I find more information?

Please refer to the helpful information at covermymeds.com/main/support. In addition to materials from Florida Blue, you may also receive marketing materials directly from CoverMyMeds, including emails, letters and postcards.

If you have questions about this information or need help getting started, please call CoverMyMeds at **866-452-5017**.

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.