

## **Other Blue Cross Blue Shield Plans Changing Prior Authorizations Process for Commercial and Medicaid Members**

Health Care Service Corporation, an independent licensee of the Blue Cross and Blue Shield Association, will change the prior authorization process for its commercial members of Blues plans in Illinois, Oklahoma, Montana, New Mexico and Texas, and Medicaid members of Community Centennial, effective January 1, 2021.

Those authorizations will be processed through AIM Specialty Health<sup>®</sup> starting in January. Benefits will vary based on the service to be rendered and the policy elections of the individual and group.

### **Accessing the AIM Specialty Health Portal**

To learn more or to register, visit the portal online at [aimproviders.com/160/](https://aimproviders.com/160/). AIM is offering free webinars on select procedures that may require prior authorization. The sessions will address how to:

- Create and submit prior authorization requests, update an existing request and retrieve your order summary
- Check the status of your requests
- Get tips and shortcuts to navigate the system

For more information about the webinars, visit [aimproviders.com/160/training/](https://aimproviders.com/160/training/).