



March 24, 2022

For Truli for Health and Florida Blue Providers

QUALITY / HEDIS / CAHPS

Updated HEDIS Tip Sheets Now Available

We have updated several Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) measure tip sheets to help you close your patients' care gaps. Please visit our site to access the tip sheets and see which categories apply to each measure. [Learn more>>](#)

SELF-SERVICE TOOLS

Verify or Update Your Profile Information to Stay in Our Online Provider Directories

Federal legislation requires us to remove your provider information from our online directories starting **April 1, 2022**, if you do not update or confirm information is accurate for all your providers and health care facilities. [Learn more>>](#)

For Florida Blue Providers Only

MEDICARE STARS

Medicare Stars HEDIS Best Practices for 2022

Our Medicare Stars HEDIS Best Practices Guide for Providers has been updated for the 2022 measurement year. [Learn more>>](#)

MEMBER TOOLS AND RESOURCES

Commercial and Other Pharmacy Program Updates

Beginning in 2022, members enrolled in Florida Blue Medicare's Medicare/Medicaid dual-eligible special needs plan (DSNP), BlueMedicareSM Complete (HMO-DSNP), may qualify for a new healthy food benefit. [Learn more>>](#)

PHARMACY

Amazon Pharmacy Now Available as Home Delivery Service

Amazon Pharmacy is now available to some of your Florida Blue patients for home delivery of maintenance medications. [Learn more>>](#)

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.