

January 2023

Federal Employee Program

HEDIS Measure: Plan All-Cause Readmissions

This month, Federal Employee Plan[®] (FEP) members, ages 18 to 64, will receive a letter encouraging follow-up care after an acute inpatient or observation stay with a discharge date in 2023. This initiative aligns with the Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) quality measure, Plan All-Cause Readmissions (PCR).

In the letter, we encourage your FEP patients to schedule their follow-up visits within 30 days following an inpatient or observational hospital stay.

How You Can Help

- Monitor admission, discharge, and emergency department visit reports.
- Obtain hospital discharge summary and use to schedule post-discharge appointments within three to seven days depending on the severity of each patient.
- Document in office notes and code on the claim any conditions found during hospital admission.
- Perform a medication reconciliation soon after discharge to prevent medication-related readmissions.
- Consider telehealth or home health visits for discharged patients, when appropriate.
- Develop a coordinated transition of care process and include a multi-faceted treatment team when possible.
- Provide extensive ongoing member outreach as deemed appropriate to avoid potential readmissions.

For additional information on the PCR HEDIS quality measure, access our HEDIS Tip Sheet [here](#).

¹HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).