

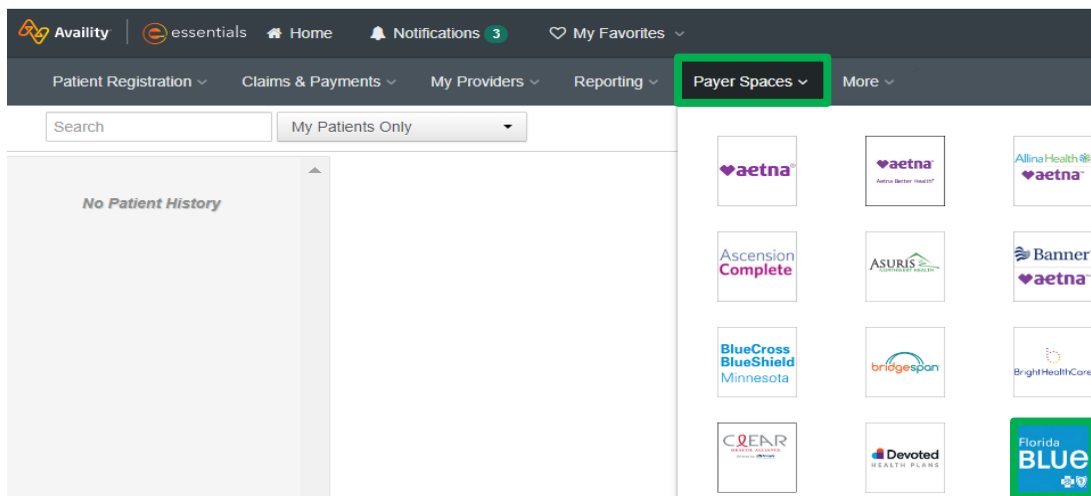
Clinical Quality Validation Form To Retire This Year

The Clinical Quality Validation (CQV) form is an application that enables a provider to upload medical documents and close our members' care gaps. Most providers have been using other tools to specify members' care gap closures, therefore, the CQV application and form will be retired on December 31, 2022.

You will still have an opportunity to close our members' care gaps in the CQV application and form through January 31, 2023. Additionally, if you are set-up to use the Secure File Transfer Protocol (SFTP), you may use this method to document the closure of our members' care gaps.

ProviderVista and Provider Link™ are the primary tools providers are using to close our members' care gaps for commercial and Medicare Advantage members, respectively. Access to these applications is available via the provider portal in Availity's Payer Spaces by selecting Florida Blue, then the Applications tab, as shown below.

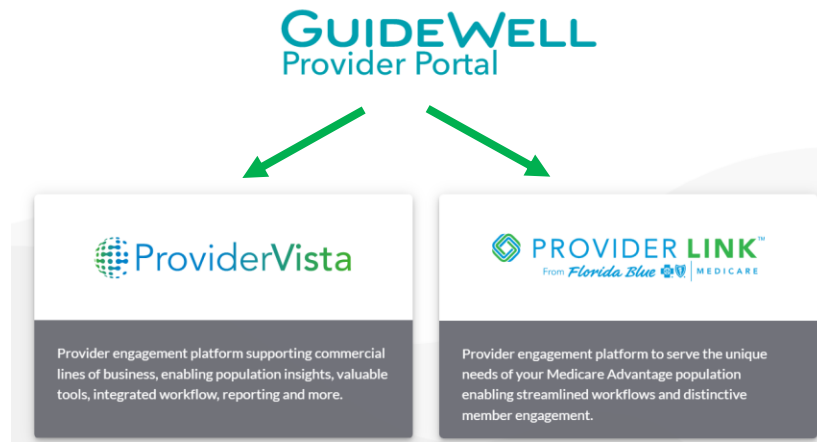
The following screenshots represent the location pathway to ProviderVista and Provider Link.



Applications Resources ¹ News and Announcements ³ Sort By A-Z

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- ♥ Provider Portal
Find your patient rosters, care gaps, care alerts, census, reports and more
- ♥ Access Florida Blue Learning and Development
Find Florida Blue-specific training and resources in the learning center.
- ♥ Access, Manage and Verify your Record
Maintain your Florida Blue provider data demographic record.
- ♥ Clinical Quality Validation
Submit Clinical Quality Validation forms and medical records for your patients.
- ♥ Create a Provider Record with Florida Blue To Submit Claims
- ♥ ESRD Form CMS 2728
Submit ESRD Form CMS 2728 for your patients



Notifications	Members	Tools	Performance	Financials	Other Links
Census	My Roster	Additional Reports (QERP)	Quality Performance	myBlue MLR Reports	News and Announcements
Clinical Insights	New Members	Medical Attachments		Capitation Report	Resource Links
Care Gaps	No Recent Visits				Enterprise Communication Center
Coding Opportunities	PCP Changes				

For technical assistance with Payer Spaces, please call Availity client services at 1-800-Availity (1-800-282-4548).

If you need support accessing and closing our members' care gaps within the Provider Portal, contact the Florida Blue Provider Contact Center at 1-800-727-2227.

¹ Availity, LLC is a multi-payer joint venture company. Visit availity.com to register.

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