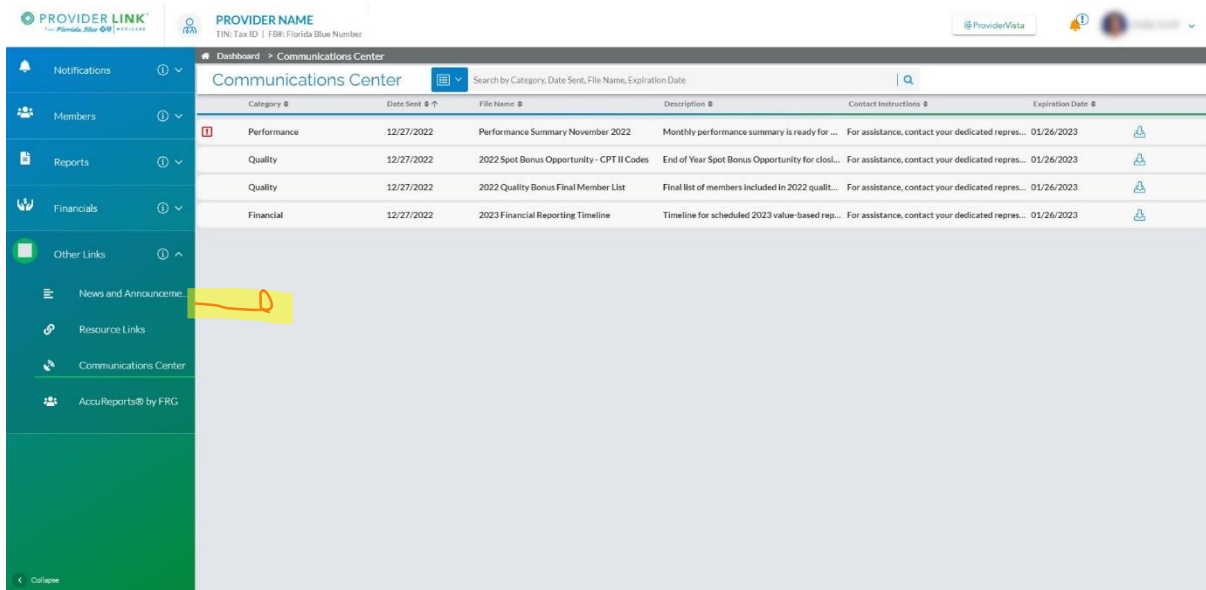


Provider Link Update: You've Got Mail!

Provider Link™ – the Florida Blue Medicare provider platform – has a new feature called the **Communication Center**. It is accessible from the **Other Links** menu and allows you to retrieve reports at your convenience. This new Provider Link feature enhances the process of retrieving reports and other communications, allowing you to securely access the information when you need it. The information is visible and waiting for you just as if you had received mail.



Get Quality Bonus Information

You can download your 2022 Quality Bonus Program Eligibility Letter and 2021 Final Membership Rosters (used to calculate your 2021 Annual Quality Bonus) today.

Other reports and communications, as well as enhancements to the Communication Center, are planned for future releases. Be sure to regularly check your “mail” in the Communication Center.

Get Started in Provider Link

Provider Link is in the provider portal in the Florida Blue Payer Space in Availity®¹. We recommend using Google Chrome for the best results. Your Availity administrator can grant access to the portal by checking the Provider Portal role in your user profile. Once access is granted, sign in to [availity.com](https://www.availity.com) with your existing username and password to get started.

As a reminder, Provider Link educational material, including frequently asked questions and a user’s guide, are in the Florida Blue Learning Center in the Florida Blue Payer Space on [availity.com](https://www.availity.com).



¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [Availity.com](https://www.availity.com).

Florida Blue Medicare is an Independent Licensee of the Blue Cross and Blue Shield Association.