

2022 Medicare Advantage Annual Provider Quality Bonus Program Terms and Conditions

We are pleased to share our Terms and Conditions for the 2022 Stars Medicare Advantage Provider Quality Bonus program. These communications will be available in Provider Link™ by February 25, 2022. Instructions for accessing Provider Link are included below.

The bonus program is based on two different options, *Care Gap Closure* and *Quality Star Rating*. Qualification for each option is determined by network agreement type (value-based and non-value-based). **We will provide confirmation to all eligible providers of their bonus program early in the second quarter.**

Tracking your performance in our 2022 Medicare Advantage provider bonus program should be effortless in Provider Link. If you qualify under the *Care Gap Closure* option, you will simply track your progress by the Care Gaps report option. If you qualify under the *Quality Star Rating* option, you will be able to rely on both the Care Gaps report and the Quality Scorecard.

As a reminder, in Provider Link you may easily navigate to the Care Gaps report to submit supplemental data to help close any of your Florida Blue Medicare patient's Healthcare Effectiveness Data and Information Set (HEDIS¹) care gaps.

How to Access Program Details

To review the 2022 Florida Blue Medicare Advantage Provider Quality Bonus program's Terms and Conditions, visit Provider Link and navigate to *Resource Links*.



The screenshot shows the Florida Blue Medicare Provider Link dashboard. The left sidebar contains a navigation menu with the following items: Notifications, Members, Reports, Financials, Other Links, News and Announcements, Resource Links, and AccuReports® by FRG. The main content area has a blue header with the text: "Behavioral health measures are now displayed in the Care Gaps Report accessed below." Below this header is a list of resource links:

- Provider Manual**: Welcome to the Florida Blue Manual (Blue Cross and Blue Shield of Florida, Inc.) or Florida Blue HMO (Health Options, Inc.) for Physicians and Providers. The Manual is for physicians, hospitals, ancillary providers and facilities participating in any Florida Blue network. We realize the administrative requirements of managing a member's health care can be complex; this Manual was developed to assist in understanding requirements and serve as a resource for answering questions you may have about our networks, products, programs, and coding and claims filing guidelines.
- Florida Blue Medicare Value-Based Program Guide**: This document is a companion to the Florida Blue Medicare Value-Based Program Amendment and supports program success.
- 2022 Quality Bonus Program**: Value-Based, Participation Terms & Conditions. This is the Bonus Program's Participation Terms and Conditions for Provider Groups in a Florida Blue Medicare Value-Based agreement type.
- 2022 Quality Bonus Program**: Non-Value-Based, Participation Terms & Conditions. This is the Bonus Program's Participation Terms and Conditions for Provider Groups in a Florida Blue Medicare Non-Value-Based agreement type.
- ICD-10 Documentation & Coding Best Practices**: Access educational materials detailing how to support diagnoses coding under the Center for Medicare and Medicaid Services (CMS)/U.S. Health and Human Services (HHS) guidelines. These materials include our monthly Coding Tips and Best Practices newsletter, as well as on-demand webinars and training which can help certified coders earn free continuing education credits.

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How to Access Provider Link

Provider Link is in the Florida Blue Payer Space on availity.com. Your practice administrator for Availity^{®2} can grant access to the tool by checking the Provider Link box in the user profile. Once access is granted by the Availity administrator, sign in to Availity with your existing username and password to get started.

The Provider Link User Guide is available in the Florida Blue Learning Center. You can access it through Payer Spaces on availity.com or through the Florida Blue Learning Center direct link, <https://floridablue.learnupon.com>.

If you are not registered with Availity, follow the instructions to register at availity.com. You will need to define your users' roles in addition to your own role. For questions about registering, call 800-282-4548.

Bonus Program Questions

If you have questions about our 2022 Medicare Advantage Provider Quality Bonus program, please email them to us at starsqualitybonus@floridablue.com.

¹ HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

² Availity, LLC is a joint venture multi-payer company. For more information or to register visit [Availity.com](https://availity.com).