

December 2022

New Process to Fill BlueMedicare Prescriptions For Continuous Glucose Monitors and Supplies

Beginning January 1, 2023, Florida Blue's new policy for the Medicare Advantage population will change how your BlueMedicareSM HMO and PPO patients receive select diabetes supplies. Your patients will now choose to receive continuous glucose monitors (CGMs) and supplies from their local in-network retail pharmacy or through their home delivery (mail-order) pharmacy.

Under the new policy, a prescription for CGMs and maintenance supplies will be sent to your patient's in-network pharmacy of choice. They can choose any in-network retail or home delivery pharmacy.

These supplies will no longer be available through CareCentrix.

What You Need to Know

The BlueMedicare preferred CGMs are FreeStyle and Dexcom. Here is how the new process for diabetes supplies works:

1. If e-prescribe is not used, your patient can take a new prescription to be filled by their local pharmacy or submit it to our mail-order pharmacy for home delivery.
2. An authorization for medical necessity will need to be requested for new patients (please include CGM product code NDC). Existing authorizations for patients already using CGM supplies will be honored, which will allow them to fill the CGM supplies at a local or mail-order pharmacy.
3. Your patient will pick up the supplies at the local pharmacy or have them delivered to their home via mail order.

We Will Notify Your Patients

We will notify your BlueMedicare patients with diabetes about this new process. We will let them know how they can fill their prescription. If you have questions on this new process for your patients, please call the Provider Contact Center at 1-800-727-2227.