

**March 2021**

---

## **CMS Medicare Advantage Payment Audit May Spark Medical Record Requests**

The Centers for Medicare and Medicaid Services (CMS) will be performing an Improper Payment Measure (IPM) audit related to our BlueMedicare<sup>SM</sup> HMO, PPO and RPPO member information for the 2018 benefit year. The audit helps ensure risk-adjusted payments are accurate.

This CMS audit applies to our BlueMedicare HMO, PPO and RPPO members with service dates from Jan. 1, 2018 through Dec. 31, 2018. CMS will review the information and medical documentation for accuracy and validate that the records are complete.

As a result of this audit, please be aware it may be necessary we request medical records for your BlueMedicare HMO, PPO and RPPO patients who have been selected for the review.

### **Privacy Concerns**

The collection of risk adjustment data and requests for medical records to validate payments to Medicare Advantage organizations is permitted by the Health Insurance Portability and Accountability Act (HIPAA) privacy provisions. Your patients do not need to authorize the release of risk adjustment data or medical record requests for this CMS IPM audit.

Thank you for your cooperation. If you have questions about the audit, please email us at [rpmchartprocurement@floridablue.com](mailto:rpmchartprocurement@floridablue.com).