

Important Update

Changes Coming for Cardiology and Radiation Oncology Utilization Management Programs

We recently let you know we are making changes to our Commercial Cardiology and Radiation Oncology Utilization Management (UM) programs effective Nov. 1, 2021. The changes include not having to contact AIM Specialty Health (AIM) for prior authorizations on or after Nov. 1 and not having to request authorizations for cardiology and radiation oncology procedures on and after Jan. 1, 2022.

Update: To better serve our members, from **Nov. 1, 2021 through Dec. 31, 2021**, we will implement an interim process to ensure continuity of care is not affected and claims process correctly.

What the Interim Process Means for You

For Our Commercial Florida Blue, Florida Blue HMO (Health Options, Inc.) and Truli for Health lines of business.

- Starting Nov. 1, 2021, AIM will no longer manage prior authorizations for our Commercial Cardiology and Radiation Oncology UM programs. This means that on or after Nov. 1, you will no longer need to contact AIM.
- Starting **Nov. 1, 2021 through Dec. 31, 2021**, you will request authorizations through **Availity®¹ at [availity.com](https://www.availity.com)** for cardiology and radiation oncology procedures.
- **Important:** Prior authorization will not be required for Commercial cardiology and radiation oncology procedures on or after Jan. 1, 2022. The effective date for this change was moved to Jan. 1 to allow for the interim process.

No Changes for Florida Blue Medicare Advantage HMO and PPO lines of business.

- Radiation oncology procedures will continue to require a prior authorization for our Medicare Advantage HMO and PPO health plans. This means you will continue to follow the current prior authorization review process managed on our behalf by New Century Health.
- Cardiology procedures for our Medicare Advantage HMO and PPO health plans require prior authorization for select percutaneous coronary intervention (PCI) procedures. This means you will call our Florida Blue Medicare team at 800-955-5692, option 1, to get prior authorization for PCI procedures.

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are independent licensees of the Blue Cross and Blue Shield Association. Florida Blue Medicare is an independent licensee of the Blue Cross and Blue Shield Association.

What Happens Next?

For our Commercial lines of business:

- Continue to use AIM Specialty Health to obtain prior authorizations for now, following all standard processes for cardiology and radiation oncology procedures until Nov. 1, 2021.
- On or after Nov. 1, you should request prior authorization through Availity at [availity.com](https://www.availity.com) until Dec. 31, 2021.
- Effective Jan. 1, 2022, you will no longer need to request prior authorizations for Commercial cardiology and radiation oncology procedures.

For More Information

Please call us at:

- 800-727-2227 for questions about Florida Blue, Florida Blue HMO and Florida Blue Medicare, or check our website at [floridablue.com/providers](https://www.floridablue.com/providers).
- 833-238-8144 for questions about Truli for Health. You may also check the Truli for Health website at [truliforhealth.com/providers](https://www.truliforhealth.com/providers).

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are independent licensees of the Blue Cross and Blue Shield Association. Florida Blue Medicare is an independent licensee of the Blue Cross and Blue Shield Association.

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