

End-of-Year HEDIS Deadlines

As the Measurement Year 2023 (MY2023) ends and you work on closing care gaps for your patients, our members, we want to share some key dates with you. These dates will affect your capacity to ensure your patients' 2023 Healthcare Effectiveness Data and Information Set (HEDIS®1) care gaps are documented as closed.

Please continue to submit your claims, provider flat files, and consolidated clinical data following your normal workflow. There are no planned pauses for this process.

Important deadlines for non-claim-based information are provided below:

Deadline Submission Information

Provider Portals

- o Last date to submit is January 21, 2024 (Sunday).
- MY2023 gaps will switch to MY2024 gaps starting January 30, 2024 (Tuesday).

Note: All validation forms need to have the corresponding medical records attached.

Special Note:

End-of-year laboratory results – Results of lab specimens collected in the last days of the year 2023 must be read and recorded by the lab within seven days of the collection date to be compliant for the 2023 measurement year. Example: For A1C lab work collected December 28, 2023, the result must be reported no later than January 4, 2024.

Thank you for your efforts in helping our members receive the best health care possible.

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