

October 21, 2021



For Truli for Health and Florida Blue Providers

COVID-19 SPECIAL ALERTS

COVID-19 Update as of Oct. 21, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

QUALITY / HEDIS / CAHPS

Coding Newsletter Focuses on Hierarchical Condition Category

Our October issue of *Closing Gaps and Meeting Metrics* highlights coding tips for Hierarchical Condition Category, including documentation requirements. [Learn more>>](#)

For Florida Blue Providers Only

HEALTH CARE PLANS (MEDICARE ADVANTAGE)

Expansion Coming for BlueMedicare Health Plans in 2022

Our Medicare Advantage BlueMedicare® Premier HMO, BlueMedicare Value PPO and BlueMedicare Complete health plans will expand to additional counties effective Jan. 1, 2022. [Learn more>>](#)

HEALTH CARE PLANS (NON-MEDICARE)

myBlue and BlueSelect Are Expanding in 2022

Our myBlue and BlueSelect health plans are expanding to additional counties effective Jan. 1, 2022. In addition, we are offering consumers a new myBlue health plan called, myBlue Connected Care. [Learn more>>](#)

Information for Your Patients Who Ask About 2022 Marketplace Health Plans

As open enrollment begins for 2022, your patients may start asking about their BlueCare® HMO, myBlue, BlueOptionsSM or BlueSelect health plan benefits. Here's how you can help! [Learn more>>](#)

