



October 20, 2022

## Home Delivery Through Amazon Pharmacy Begins January 1

Soon your Florida Blue and Truli for Health (Truli) patients will be able to get their maintenance medication delivered to their home through Amazon Pharmacy. Amazon Pharmacy will be replacing ESI (an Express Scripts company) for most Commercial Florida Blue and Truli members.

This home delivery pharmacy network change has no effect on the benefits your patients receive. The new home-delivery provider for pharmacy services begins January 1, 2023.

### What This Means

Current prescriptions on home-delivery schedule will be transferred to Amazon Pharmacy for the January 1 implementation date (see exceptions below). Patients who do not currently use home delivery and would like their long-term maintenance medications filled by Amazon Pharmacy may contact you for a new 90-day prescription.

If Amazon Pharmacy reaches out to you about new prescriptions, please respond timely to prevent delays with their home delivery services.

Submit new prescriptions to Amazon Pharmacy using the following information:

Pharmacy Name	Address	Phone # / Fax #	ePrescribe Name
Amazon Pharmacy	4500 S Pleasant Valley Rd. Suite 201 Austin, TX 78744	Phone 855-206-3605 Fax 512-884-5981	AMAZON PHARMACY 001
Hours for Prescriber Line	8 a.m. – 10 p.m. weekdays 10 a.m. – 8 p.m. weekends		

### Controlled Substances and Specialty Medications

Amazon Pharmacy does not dispense Schedule II controlled substances or specialty medications. Additionally, Amazon Pharmacy does not accept transfers of Schedule III-V controlled substances. Members who have available refills on their Schedule III-V controlled substances will require a new prescription. Either Amazon or the member will contact you for a new prescription.

Florida Blue and Truli members can continue to use their local retail pharmacy for Schedule II controlled substances.

For specialty medications, they should use the following:

How to Fill Specialty Medications	
Florida Blue	Members can use Accredo or CVS/Caremark for their specialty medication needs.
Truli	Members can use CVS/Caremark for their specialty medication needs.

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are independent licensees of the Blue Cross and Blue Shield Association.

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