

Important Changes Coming for Cardiology and Radiation Oncology Utilization Management Programs

We continuously review our business processes to ensure they meet the needs of our members. As a result of a recent review, we are making changes to our commercial cardiology and radiation oncology utilization management (UM) programs. These changes, effective **Nov. 1, 2021**, affect our commercial plans, which currently use AIM Specialty Health (AIM). This does not impact our Florida Blue Medicare Advantage HMO and PPO plans.

What This Means for You

Changes for Our Commercial Florida Blue, Florida Blue HMO (Health Options, Inc.) and Truli for Health lines of business.

- Starting Nov. 1, 2021, AIM will no longer manage prior authorizations for our commercial cardiology and radiation oncology UM programs. This means that on or after Nov. 1, you will no longer need to contact AIM.
- Prior authorizations will not be required for commercial cardiology and radiation oncology procedures on or after Nov. 1.

No Changes for Florida Blue Medicare Advantage HMO and PPO lines of business.

- Oncology and radiation oncology procedures will continue to require a prior authorization for our Medicare Advantage HMO and PPO health plans. This means you will continue to follow the current prior authorization review process managed on our behalf by New Century Health.
- Cardiology procedures for our Medicare Advantage HMO and PPO health plans will also continue to require prior authorization for select percutaneous coronary intervention (PCI) procedures. This means you will continue to call our Florida Blue Medicare team at 800-955-5692, option 1, to get prior authorization for PCI procedures.

What Happens Next?

For now, continue to use AIM Specialty Health for prior authorization of commercial UM programs, following all standard processes for cardiology and radiation oncology procedures for commercial lines of business. We will remind you about the above changes for our commercial cardiology and radiation oncology UM programs as we get closer to the Nov. 1 effective date.

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are independent licensees of the Blue Cross and Blue Shield Association. Florida Blue Medicare is an independent licensee of the Blue Cross and Blue Shield Association.

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For More Information

Please call us at:

- 800-727-2227 for questions about Florida Blue, Florida Blue HMO and Florida Blue Medicare, or check our website at floridablue.com/providers.
- 833-238-8144 for questions about Truli for Health. You may also check the Truli for Health website at truliforhealth.com/providers.

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