

April 21, 2022

For Truli for Health and Florida Blue Providers

PHARMACY

How to Prevent Denials for Provider-Administered Buy and Bill Drug Claims

Authorizations received from Magellan Rx Management for provider-administered buy and bill medications only apply to the initial request. If you submit a claim that falls within the original authorization period – with changes to the dose, quantity or frequency – the claim will be denied. <u>Learn more>></u>

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Ambulatory Surgery Centers Can Now Perform Cardiac Catherization Lab Services

The Centers for Medicare & Medicaid Services' (CMS) rules now allow a certain type of Ambulatory Surgery Center to deliver cardiac catherization laboratory services. <u>Learn more>></u>

QUALITY / HEDIS / CAHPS

Consumer Assessment of Healthcare Providers and Systems Survey Tips for Success

The Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey is sent each year to a random group of members. It aims to assess members' health care experiences for the past six months. <u>Learn more>></u>

Health Outcomes Survey Tips for Success

The Medicare Health Outcomes Survey (HOS) is a patient-reported measure of their physical and mental health over time. It is sent each year to a random group of members and is central to CMS Star Ratings. <u>Learn more>></u>

SELF-SERVICE TOOLS

ProviderVista: Enhancements to Exports Underway

ProviderVista, our commercial population health and practice management portal, will receive data export enhancements which may impact you. <u>Learn more>></u>