

## Federal Employee Program New Member ID Cards for FEP Blue Focus

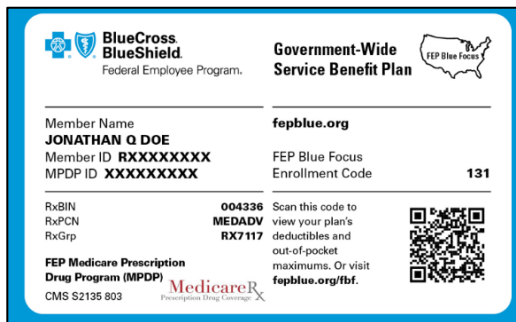
The Blue Cross and Blue Shield Federal Employee Plan® (FEP) has updated its member ID cards to reflect new out-of-pocket (OOP) maximums for FEP Blue Focus members in benefit year 2024. New ID cards have been mailed to new enrollees, FEP Blue Focus members, and those enrolled in the new FEP Medicare Prescription Drug Program (MPDP). The contract holder and the family members on the contract will each receive their own FEP member ID card. Members should start using the new ID cards as soon as they receive them to access medical and pharmacy benefits.

The new ID cards also feature a QR code directing the member to [FEPblue.org](https://fepblue.org). There, members can find benefit information for both the current year and 2024, including their plan deductibles and OOP maximums. Additional contact numbers are also included on the back of the card.

Information on the new member ID cards can be found on [FEPblue.org/WhatsNew](https://fepblue.org/WhatsNew). If your patients have questions about their benefits and claims, they may contact our Customer Service team at 1-800-333-2227 (TTY users, call 711). The team is available Monday through Thursday from 8 a.m. to 6 p.m. and Friday from 9 a.m. to Noon ET. Members can also visit [FEPblue.org](https://fepblue.org) for more information.

Note: Members enrolled in FEP Blue Basic and FEP Blue Standard will receive their new member ID cards in 2024.

### Sample FEP Blue Focus Member ID Card:



**BlueCross BlueShield**  
Federal Employee Program.

**Government-Wide Service Benefit Plan**

Member Name: **JONATHAN Q DOE**  
Member ID: **RXXXXXXXXX**  
MPDP ID: **XXXXXXXXXX**

**fepblue.org**

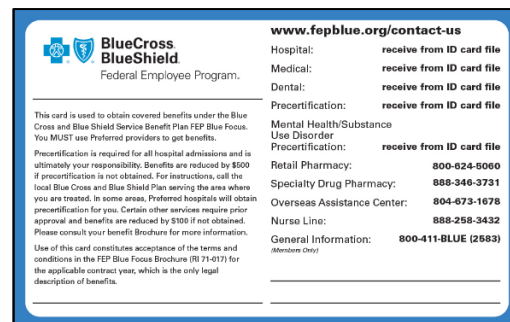
FEP Blue Focus Enrollment Code: **131**

RxBIN: **004336**  
RxPCN: **MEDADV**  
RxGp: **RX7117**

Scan this code to view your plan's deductibles and out-of-pocket maximums. Or visit [fepblue.org/fbf](https://fepblue.org/fbf).

**FEP Medicare Prescription Drug Program (MPDP)**  
CMS S2135 803

**MedicareRx**  
Prescription Drug Coverage

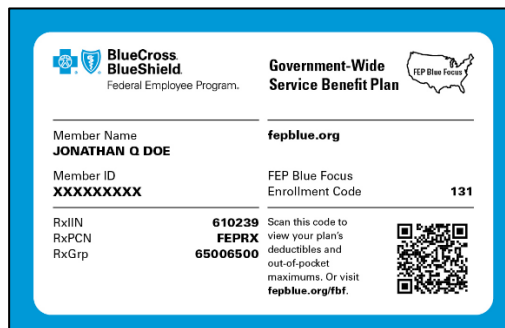


**BlueCross BlueShield**  
Federal Employee Program.

**www.fepblue.org/contact-us**

Hospital: receive from ID card file  
Medical: receive from ID card file  
Dental: receive from ID card file  
Precertification: receive from ID card file  
Mental Health/Substance Use Disorder: receive from ID card file  
Retail Pharmacy: 800-624-5060  
Specialty Drug Pharmacy: 888-346-3731  
Overseas Assistance Center: 804-673-1678  
Nurse Line: 888-258-3432  
General Information: 800-411-BLUE (2883)  
(Members Only)

This card is used to obtain covered benefits under the Blue Cross and Blue Shield Service Benefit Plan FEP Blue Focus. You MUST use Preferred providers to get benefits. Precertification is required for all hospital admissions and is ultimately your responsibility. Benefits are reduced by \$500 if precertification is not obtained. For instructions, call the local Blue Cross and Blue Shield Plan serving the area where you are treated. In some areas, Preferred hospitals will obtain precertification for you. Certain other services require prior approval and benefits are reduced by \$100 if not obtained. Please consult your benefit Brochure for more information. Use of this card constitutes acceptance of the terms and conditions in the FEP Blue Focus Brochure (R 71-017) for the applicable contract year, which is the only legal description of benefits.



**BlueCross BlueShield**  
Federal Employee Program.

**Government-Wide Service Benefit Plan**

Member Name: **JONATHAN Q DOE**  
Member ID: **XXXXXXXXXX**

**fepblue.org**

FEP Blue Focus Enrollment Code: **131**

RxIN: **610239**  
RxPCN: **FEPRX**  
RxGp: **65006500**

Scan this code to view your plan's deductibles and out-of-pocket maximums. Or visit [fepblue.org/fbf](https://fepblue.org/fbf).



**BlueCross BlueShield**  
Federal Employee Program.

**www.fepblue.org/contact-us**

Customer Service: receive from ID card file  
Precertification: receive from ID card file  
Mental Health/Substance Use Disorder: receive from ID card file  
Retail Pharmacy: 800-624-5060  
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Florida Blue is an independent licensee of the Blue Cross and Blue Shield Association.