

## **Availity's E&B Tool to Display Member ID Cards**

We are making it easier for providers to access the member's health insurance ID card electronically. The Availity<sup>®1</sup> portal now displays the front of member ID cards for most Florida Blue, Truli for Health and Florida Blue Medicare plans.

This work is in progress, and the new Availity Eligibility & Benefits (E&B) feature is being introduced in phases now through early 2022. The front of the member's ID card will be available for most lines of business to view, export or print. You will see a message if your patient's digital ID card is not yet accessible.

While only the front of the card will be displayed for most plans this year, starting early 2022, you will also see the back of the card. Once you run an E&B transaction to confirm your patient's eligibility and benefits, you can get a copy of the member ID from the same Availity benefit results page. You will no longer have to request the card from the member.

We continue to look for ways to make Availity more efficient for you and are working on enhancements. Stay tuned for news about other Availity improvements coming soon.

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information, visit [availity.com](https://www.availity.com).